



June 19, 1998

Federal Trade Commission
Secretary
Sixth and Pennsylvania Ave. N.W.
Washington, D. C. 20580

R511915
1333764500034

RE: 16 CFR Part 423
Care Label Ruling

Dear Sirs:

I am writing in response to information forwarded to me from the Southwest Drycleaning Association. My name is Laurie McReynolds and I am a Director for the Southwest Drycleaning Association. I have been in the Drycleaning business for over 20 years. My husband and I live in Waco, Texas and own and operate four drycleaning stores.

The care label could benefit everyone if a bigger penalty were given to all the manufacturer's who put incorrect labeling on merchandise. I cannot tell you how many clothes come through my place of business that have incorrect labeling and I have to purchase them because the store is either out of business or simply the store won't take an item back that after following the care label on the item, it was ruined. If the clothing is from a boutique, the boutique almost always blames it on the cleaners. If the merchandise is from a larger chain or department store, there is a 50-50 chance that the store will stand behind the merchandise.

Most cleaners that I am associated with have the same complaint; many fabrics are purchased from Taiwan, Hong Kong and many other foreign countries and eventually get American Made labels on them because they are sewn in the U. S. It would be nice if there was a way to police fabrics that are not solvent soluble or water soluble and penalties were enforced. Small business such as myself spend thousand's of dollars annually paying for garments with incorrect labeling.

Finally, as a solution to this problem, why don't we assemble a group of qualified dry cleaners that deal with incorrect labeling on a daily business with consumer's, retailer's, and manufacturer's so we can solve the problem equitable.

If I can be of further assistance, please feel free to contact me.

Sincerely,

Laurie McReynolds , CED
Vice-President , Waco Comet Cleaners