

LIST OF STATE AGENCIES
WHICH REGULATE THE
FUNERAL AND CEMETERY INDUSTRIES

EXHIBIT B

CEMETERY REGULATORY AGENCIES
REVISED JULY 1999

The primary industry contact person in the regulatory agency is bolded. Adjacent is the additional contact person(s), in descending order of regulatory hierarchy.

ALABAMA

Bill Pryor
Office of the Attorney General
State Capitol
600 Dexter Avenue
Montgomery, AL 36130
(334)242-7205
(334)242-4993 Fax
<http://www.alalinc.net/alsecst>

ALASKA

Department of Commerce and Economic Development
Commissioner Deborah B. Sedwick
State Office Building, 9th Fl.
P. O. Box 110800
Juneau, AK 99811-0801
(907)465-2500
(907)465-5442 Fax
<http://www.commerce.state.ak.us>

ARIZONA

Arizona Department of Real Estate
Department of Education and Licensing (Licensing)
John Bechtold, Deputy Director
2910 N. 44th Street, Ste. 100
Phoenix, AZ 85018
(602) 468-1414 extension 315

Arizona Department of Real Estate
Jerry A. Holt, Commissioner
(602) 468-1414 extension 130
(602) 468-0562 Fax

Department of Subdivisions (Registration)
John B. Rothermel, Real Estate Representative
(602) 468-1414 extension 400
web site - www.adre.org

Department of Auditing and Investigations (Audits)
Lynda Gottfried
Tuscon Office
400 West Congress #523
Tuscon, AZ 85701
(520) 628-6940
(520) 628-6941 Fax

ARKANSAS

Securities Department
Cemetery Board
Mac Dodson, Secretary
Heritage West Building, Third Floor
201 East Markham Street
Little Rock, AR 72201
(501) 324-9260
(501) 324-9268 Fax

State Insurance Department
Lee Douglass, Insurance Commissioner
(501) 686-2900
(501) 686-2913 Fax

Cemetery Board
Dillard R. Martin, Chairman
(501) 225-0818
(501) 223-0181 Fax

CALIFORNIA

Department of Consumer Affairs
Cemetery & Funeral Programs
G. V. Ayers, Policy Chief
400 R Street, Suite 3040
Sacramento, CA 95814
(916) 322-7737
(916) 323-1890 Fax

Department of Consumer Affairs
Marjorie Berte, Director
(916) 445-4465

COLORADO

Colorado Division of Insurance
Corporate Affairs (Trust and Corporate Matters)
Debbie L. Hulstrom, Financial Credit Examiner
(303) 894-7499 ext. 317
(303) 894-7455 Fax

Colorado Division of Insurance
Jack Ehnes, Commissioner
(303) 894-7499 extension 311
(303) 894-7455 Fax

Market Conduct (Preneed Contract Forms)
Tom Abel, Senior Market Conduct Supervisor
1560 Broadway, Suite 850
Denver, CO 80202
(303) 894-7499 ext. 350
(303) 894-7455 Fax

CONNECTICUT

Connecticut Department of Public Health
Board of Examiners of Embalmers and
Funeral Directors
Carol Martin, Liaison
150 Washington Street
Hartford, CT 06106
(860)509-7569
(860)509-8457 Fax

DELAWARE

Department of Administrative Services
Division of Professional Regulation
Board of Funeral Services

Jane M. Brady, Attorney
Carvel State Office Building
820 N. French St.

Susan Miccio, Administrative Assistant
P. O. Box 1401
Cannon uilding
861 Silver Lake Blvd., Ste. 211
Dover, DE 19903
(302) 739-4522
(302)739-2711

Wilmington, DE 19801
(302) 577-8338
(302) 577-2610 Fax

DISTRICT OF COLUMBIA

District of Columbia
Consumer and Regulatory Affairs Department
Lloyd J. Jordan, Director
941 N. Capitol St., NE, Ste. 9500
Washington, DC 2002
(202) 422-8947
(202) 442-9445 Fax
<http://www.dera.org>

FLORIDA

Comptroller of Florida
Florida Department of Banking and Finance
Division of Finance
Board of Funeral and Cemetery Services
Diana M. Evans, Executive Director
101 East Gaines St.
Tallahassee, FL 32399-0350
(850) 488-0357 ext. 102
(850) 922-6014 Fax
(850) 487-2251 Fax

Florida Department of Banking and Finance
Robert Milligan, Comptroller of Florida
(904) 488-0370
Fax (904) 488-9818

Division of Finance
Gene Hawkins, Director
(904) 488-7728 x105
Fax (904) 922-6014

Board of Funeral and Cemetery Services
Keenan L. Knopke, Chairman
(904) 488-7728
(904) 922-6014 Fax

GEORGIA

Secretary of the State of Georgia
Business Services and Regulations Division
Cemetery Division
Debra Ferguson, Director of Cemeteries
2 Martin Luther King, Jr. Drive
Suite 802 West Tower
Atlanta, GA 30334
(404) 656-3079
(404) 657-8410 Fax

Secretary of the State of Georgia
Lewis Massey, Secretary of State
(404) 656-2881
(404) 656-0513 Fax

Business Services and Regulations Division
Warren Rary, Director
(404) 656-6478
(404) 657-2748 Fax

HAWAII

Hawaii State Department of Commerce and
Consumer Affairs
Professional and Vocational Licensing Division
Candace Ito, Executive Officer

Hawaii State Department of Commerce and
Consumer Affairs
Kathryn Matayoshi, Director
(808) 586-2850

Cemetery and Funeral Trust Program
P. O. Box 3469
Honolulu, HI 96801
1010 Richard Street
Honolulu, HI 96813
(808) 586-2704
(808) 586-2874 Fax

(808) 586-2856 Fax
Professional and Vocational Licensing Division
Noe Noe Tom, Division Administrator
(808) 586-2690
(808) 586-2689 Fax

IDAHO

Idaho Department of Finance
Securities Bureau
Bill Blessing or Patti Highley, Securities Examiners
P. O. Box 83720
Boise, ID 83720-0031
700 West State Street
Boise, ID 83720
(208) 332-8000
(208) 332-8099 Fax

Idaho Department of Finance
Gavin M. Gee, Director
(208) 332-8000
(208) 332-8098 Fax
Securities Bureau
Marilyn Scanlam, Bureau Chief
(208) 332-8070
(208) 332-8099 Fax

ILLINOIS

Comptroller of the State of Illinois
Cemetery Care and Burial Trust Section
Ann Arnett, Supervisor
State of Illinois Center
100 West Randolph, Suite 15-500
Chicago, IL 60601
(312) 814-2483
(312) 814-3117 Fax

Comptroller of the State of Illinois
Loleta A. Didrichson, Comptroller
(312) 814-2451
(312) 814-2986 Fax

Cemetery Care and Burial Trust Section
Wayne Straza, Director
(312) 814-5918
(312) 814-3117 Fax

INDIANA

Indiana Funeral and Cemetery Services Board
Stephanie Clark, Board Secretary
Indiana Government Center South
302 West Washington, Room E 034
Indianapolis, IN 46204
(317) 232-7209
(317) 232-2312 Fax

Indiana Funeral and Cemetery Services Board
Jarrit Clayton, Chairman
(317) 925-9871
(317) 232-2312 Fax

IOWA

Iowa Department of Commerce
Insurance Division
Securities Bureau
Vital Records
Dennis N. Britson, Attorney and Senior Examiner
Lucas State Office Building, Second Floor
Des Moines, IA 50319
(515) 281-4441
(515) 281-6467 Fax

Insurance Division
Theresa Vaughn, Commissioner of Insurance
(515) 281-5705
(515) 281-3059 Fax
Securities Bureau
Craig A. Goettsch, Superintendent of Securities
(515) 281-4441
(515) 281-6467 Fax

KANSAS

Secretary of the State of Kansas

Secretary of the State of Kansas

Robert L. Myers, Cemetery Auditor
300 Southwest 10th Street
Topeka, KS 66612
(785) 296-6187
(785) 291-3051 Fax

Ron Thornburgh, Secretary of the State
(913) 296-4575
(913) 291-3051 Fax

Melissa Wangemann, Legal Counsel
(913) 296-4801
(913) 291-3051 Fax

KENTUCKY

Office of the Attorney General
Consumer Protection Division
Todd Leatherman, Director
1024 Capitol Center Drive
Frankfort, KY 40601
(502) 573-2200
(502) 573-8317 Fax

Office of the Attorney General
Chris Gorman, Attorney General
(502) 564-7600
(502) 564-2894 Fax

LOUISIANA

Louisiana Cemetery Board
Lucy McCann, Director
2901 Ridgelake Drive, Suite 101
Metairie, LA 70002
(504) 838-5267
(504) 838-5289 Fax

MAINE

James Jacobsen, Program Manager
Maine Department of Human Services
Division of Health Engineering
Waste Water Plumbing Control Program
(Mausoleums, vaults, cemetery expansions &
private burial plots)
State House, Station #10
Augusta, ME 04333
(207) 287-5695
(207) 287-4172 Fax

Maine Department of Human Services
Kevin Concannon, Commissioner
(207) 287-2736
(207) 287-3005 Fax

Division of Health Engineering
W. Clough Toppan, Director
(207) 287-5686
(208) 287-4172 Fax
e-mail - clough.toppan@state.me.us

MARYLAND

Steve Sklar, Director
Office of Cemetery Oversight
Department of Labor, Licensing & Regulation
500 N. Calvert St.
Baltimore, MD 21202
(410) 333-6210
(410) 333-6314 Fax
web site – www.dllr.state.md.us/~cemetery

MASSACHUSETTS

Office of the Attorney General
Thomas F. Reilly, Attorney General
One Ashburton Place, Rm. 2010

Cemetery Regulatory Agencies List as of July, 1999

Boston, MA 02108
(617) 727-2200
(617) 727-5768 Fax

MICHIGAN

Michigan Department of Consumer & Industry Services
Office of Commercial Services
Suzanne Jolicoeur, Licensing Administrator
P. O. Box 30018
Lansing, MI 48909
(517) 241-9236
(517) 241-9280 Fax

Michigan Department of Consumer & Industry Services
Kathleen Wilbur, Director
(517) 373-3034
(517) 373-3872 Fax

Office of Commercial Services
Ron Basso, Director
(517) 241-1873
(517) 335-6696 Fax

MINNESOTA

Office of the Attorney General
Mike Hatch, Attorney General
102 State Capitol
St. Paul, MN 55155
(651) 296-6196 **(651) 297-4193 Fax**

MISSISSIPPI

Office of the Attorney General
Mike Moore, Attorney General
P. O. Box 220
Jackson, MS 39205
(601) 359-3692
(601) 359-3796 Fax

MISSOURI

Department of Economic Development
Division of Professional Registration
Donna Steinmetz, Administrator
Tonya Distler, Accounting Manager
P. O. Box 1335
Jefferson City, MO 65102
3605 Missouri Boulevard
Jefferson City, MO 65109
(573) 751-0849
(573) 751-4176 Fax
Internet: <http://www.ecodev.state.mo.us>

Department of Economic Development
Joseph L. Driskill, Director
(573) 751-4962
(573) 751-7258 Fax

Division of Professional Registration
Randy J. Singer, Director
(573) 751-1081
(573) 751-4176 Fax

MONTANA

Montana Department of Commerce
Board of Funeral Service
Cheryl Smith, Board Administrator
P. O. Box 200513
Helena, MT 59620-0513
(406) 444-5433
(406) 444-1667 Fax

NEBRASKA

Nebraska Insurance Department
Examination Division
Shari Sohl, Preneed
941 "O" Street, Suite 400
Lincoln, NE 68508
(402) 471-3580
(402) 471-4610 Fax

Nebraska Insurance Department
Robert Lange, Director of Insurance
(402) 471-2201
(402) 471-4610 Fax

Examination Division
David Krumm, Chief Examiner
(402) 471-3580
(402) 471-4610 Fax

NEVADA

Nevada State Department of Insurance
Corporate and Financial Affairs
David Carbon, Financial Chief Examiner
Capitol Complex
1665 Hot Springs Road, #152
Carson City, NV 89706
(775) 687-4270 not long distance
(775) 687-3937 Fax

Nevada State Department of Insurance
Alice A. Molasky-Arman, Commissioner
(775) 687-4270
(775) 687-3937 Fax

Corporate and Financial Affairs
David Carbon, Chief Insurance Examiner
(775) 687-4270
(775) 687-3937 Fax

NEW HAMPSHIRE

Board of Funeral Directors and Embalmers
Robert DiLuzio, Chairman
6 Concord St.
Peterborough, NH 03301-6527
(603) 271-4648
(603) 271-3447 Fax

Department of Health and Social Services
Terry Morton, Commissioner
(603) 271-4331
(603) 271-4912 Fax

NEW JERSEY

New Jersey Division of Consumer Affairs
New Jersey Cemetery Board
Susan H. Gartland, Executive Director
P. O. Box 45036
Newark, NJ 07101
(201) 504-6553
(201) 648-3536 Fax

New Jersey Cemetery Board
Frank J. DeGeeter, Jr., Chairman
(201) 652-4300
(201) 652-9012 Fax

NEW MEXICO

New Mexico Department of Regulation and Licensing
Financial Institutions Division
Curtis Smith, Industry Manager
P. O. Box 25101
Santa Fe, NM 87504
725 St. Michael's Drive
Santa Fe, NM 87501
(505) 827-7100
(505) 827-7107 Fax

NEW YORK

Cemetery Regulatory Agencies List as of July, 1999

Department of State
Division of Cemeteries
Richard D. Fishman, Director
270 Broadway
New York, NY 10007-2372
(212) 417-5713
(212) 417-2322 Fax

Department of State
Alexander Treadwell, Secretary of State
(518)474-0050
(518) 474-4765 Fax

NORTH CAROLINA

North Carolina Cemetery Commission
William M. Gladden, III, Administrator
1100 Navaho Drive, GL-2
Raleigh, NC 27609
(919) 981-2536
(919) 981-2538 Fax

NORTH DAKOTA

North Dakota Department of Health
Robert A. Barnett, Interim State Health Officer
600 East Boulevard Avenue
Bismarck, ND 58505-0200
(701) 328-2372
(701) 328-4727 Fax

OHIO

Ohio Department of Commerce
Division of Real Estate & Professional Licensing
Cemetery Section
Sylvia Keberlo, Administrator
615 Superior Avenue, NW
Cleveland, OH 44113
(216) 787-3100
(216) 787-4449 Fax

Ohio Department of Commerce
Donna Owens, Director
(614) 466-3636
(614) 644-8292 Fax

Division of Real Estate
Ronald J. Rotaru, Superintendent
(614) 466-4100
(614) 644-0584 Fax

OKLAHOMA

Oklahoma State Banking Department
Ilene Martzen, Senior Examiner
4545 North Lincoln Blvd., Suite 164
Oklahoma City, OK 73105
(405) 521-2782
(405) 525-9701 Fax
web site - www.state.ok.us/~sbd

Oklahoma State Banking Department
Mick Thompson, Commissioner
Charles R. Griffith, Deputy Commissioner
(405) 521-2782
(405) 525-9701 Fax

Randall J. Brooks, Director of Examinations
(405) 521-2782
(405) 525-9701 Fax

OREGON

Oregon State Mortuary and Cemetery Board
Lucinda J. Potter, Executive Director
Portland State Office Building, Suite 430
800 Northeast Oregon Street, #21
Portland, OR 97232
(503) 731-4040
(503) 731-4494 Fax

Health Division State of Oregon
Eleanor Hall, Administrator
(503) 731-4000
(503) 731-4078 Fax

Oregon State Mortuary and Cemetery Board
Jim Caldwell, President
(503) 325-1811
(503) 325-2275 Fax

Secretary of the State of Oregon
Audits Division
Barbara Gossman, Administrative Assistant
225 Capitol Street, NE, Suite 500
Salem, OR 97310
(503) 986-2260
(503) 378-6767 Fax

Secretary of the State of Oregon
Phil Keisling
(503) 986-1500
(503) 373-7414 Fax

Audit Division
Don Waggoner, Director
(503) 986-2255
(503) 378-6767 Fax

PENNSYLVANIA

Department of State
Bureau of Professional and Occupational Affairs
State Real Estate Commission
Teresa A. Woodall, Chief
124 Pine St., 4th Floor
Harrisburg, PA 17101
(717) 783-3658
(717) 787-0250 Fax

Department of State
Yvette Kane, Secretary of State
(717) 787-8727
(717) 787-1734 Fax

Bureau of Professional and Occupational Affairs
Dorothy Childress, Commissioner
(717) 783-1720
(717) 783-0510 Fax

RHODE ISLAND

State Department of Health
Division of Vital Records
(Mausoleums/Columbariums only)
Joseph Aldoressio, Deputy Registrar
3 Capitol Hill, Room 101
Providence, RI 02908-5097
(401) 222-2812
(401) 222-6548 Fax

State Department of Health
Patricia Nolan, Director
(401) 222-2231
(401) 222-6548 Fax

Division of Vital Records
Roberta A. Chevoya, State Registrar
(401) 222-2812

SOUTH CAROLINA

Charlie Condon, Attorney General
Office of the Attorney General
P. O. Box 11549
Columbia, SC 29211
(803) 734-3970
(803) 253-6283 Fax

SOUTH DAKOTA

Department of Health
Barbara Miller
600 E. Capitol Avenue
Pierre, SD 57501
(605) 773-3361
(605) 773-5683

Mark Bennett, Attorney General
Office of the Attorney General
500 E. Capitol Ave.
Pierre, SD 57501-5070
(605) 773-3215
(605) 773-4106
<http://www.stae.sd.us/doh>

TENNESSEE

Department of Commerce and Insurance
Burial Services
Art Jiles, Executive Director
Davy Crockett Tower
500 James Robertson Parkway
Nashville, TN 37243-1144
(615) 741-5062
(615) 532-1903 Fax

Department of Commerce and Insurance
Douglas Sizemore, Commissioner
(615) 741-2241
(615) 532-6934 Fax

TEXAS

Department of Banking
Stephanie Newberg, Director of Special Audit
2601 North Lamar Boulevard
Austin, TX 78705-4294
(512) 475-1280
(512) 475-1288 Fax

UTAH

State of Utah
Department of Commerce
Division of Occupations and Professional Licensing
Dan Jones, Bureau Manager
P. O. Box 45805
Salt Lake City, UT 84145-0805
160 East 300 South
Salt Lake City, UT 84111
(801) 530-6621
(801) 530-6511 Fax
web site - www.commerce.state.ut.us

Department of Commerce
Douglas Borba, Executive Director
(801) 530-6701
(801) 530-6001 Fax

Division of Occupational and Professional Licensing
Craig Jackson, Director
(801) 530-6628
(801) 530-6511 Fax

VIRGINIA

Department of Agriculture and Consumer Services
Office of Consumer Affairs
J. Michael Wright, Manager of Regulatory Programs

Department of Agriculture and Consumer Services
J. Carlton Courter, III, Commissioner
(804) 786-3501

**P. O. Box 1163
Richmond, VA 23218
1100 Bank Street
Richmond, VA 23219
(804) 786-1343
(804) 371-7479 Fax**

(804) 371-2945 Fax
Division of Consumer Protection
Dr. Donald Butts, Director
(804) 786-2042
(804) 371-7479 Fax

WASHINGTON

**Department of Licensing
Funeral and Cemetery Unit
Jon A. Donnellan, Administrator
P. O. Box 9012
Olympia, WA 98507-9012
405 Black Lake Boulevard
Olympia, WA 98502
(360) 586-4905
(360) 664-2550 Fax**

Department of Licensing
Evelyn P. Yenson, Director
(360) 902-4050
(360) 902-4042 Fax

WEST VIRGINIA

**Department of Tax and Revenue
Legal Division
John Montgomery, Attorney
P. O. Box 1005
Charleston, WV 25324-1005
State Capitol Room W401
Charleston, WV 25305
(304) 558-5330
(304) 558-8728 Fax
e-mail: wvweb.net/taxdiv**

Department of Tax and Revenue
Robin C. Capehart, Cabinet Secretary
(304) 558-2501
(304) 558-2324 Fax

Legal Division
Robert A. Hoffman, Director
(304) 558-5330
(304) 558-8728 Fax

WISCONSIN

**Department of Regulation and Licensing
Bureau of Real Estate
Michael Daly, Program Assistant
P. O. Box 8935
Madison, WI 53708
1400 East Washington Avenue
Madison, WI 53702
(608) 267-7132
(608) 266-2264 Fax**

Department of Regulation and Licensing
Marlene A. Cummings, Secretary
(608) 266-8609
(608) 267-0644 Fax

Bureau of Real Estate
Cletus Hanson, Bureau Director
(608) 266-5439
(608) 267-3816 Fax

**Department of Commerce
Buildings and Safety Division
Integrated Services Bureau
P. O. Box 2658
Madison, WI 53701
201 West Washington Avenue
Madison, WI 53707
(608) 266-3151
(608) 267-9566 Fax**

Department of Commerce
William McCoshen, Secretary
(608) 266-8976
(608) 266-0182 Fax

WYOMING

Wyoming Insurance Department

Wyoming Insurance Department

Audrey Hayes, Financial Systems Analyst
122 West 25th Street, 3rd Floor East
Herschler Building
Cheyenne, WY 82002
(307) 777-6884
(307) 777-5895 Fax

John P. McBride, Commissioner of Insurance
(307) 777-6889
(307) 777-5895 Fax

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