

Attachment List for FAMSA's Funeral Rule Commentary

- #1, MORTUARY MANAGEMENT, April 1999
- #2, from AOL funeral bulletin board
- #3, Funeral Price Information per NFDA
- #4 from August 1996 edition of THE DIRECTOR
- #5 from June 1996 AMERICAN FUNERAL DIRECTOR
- #6 from the May 17, 1999 edition of *Funeral Monitor*.
- #7, GPL from Riverside Memorial Chapel, in New York City
- #8 , MORTUARY MANAGEMENT, February 1999
- #9 (Figure 6) and #10 (Question 3BA) from the Wirthlin study.
- #11, AMBIS survey as posted on the Internet by the local newspaper
- #12, report from St. Louis society on increased membership after survey
- #13-#17, sample GPLs from California, Michigan, Tennessee and Virginia
- #18, a GPL from Virginia and a companion statement of Funeral Goods and Services Selected.
- #19, re "protective" caskets
- #20, January 1999, MORTUARY MANAGEMENT
- #21, the casket chapter in *Caring for the Dead*.
- #22, SCI GPL.
- #23, 1995 Vermont survey
- #24, a summary of the average costs, for the years 1992 through 1999, for direct cremation, immediate burial, the non-declinable fee and a full funeral, from more than 3,000 funeral home contacts.
- #25, Ventura County survey
- #26, Atlanta survey
- #27, letter of complaint about the nondeclinable fee
- #28, e-mail complaint
- #29, Statement of Funeral Goods and Services for \$10,000 "no-frills" funeral.
- #30 re cremation rate, THE AMERICAN CEMETERY, 1998.

- #68, Funeral Related Options and Costs, (page 3) The Funeral Information Project, Center on Aging, Kansas City, KS.
- #69, a page from the 1997 SCI Sales Reference Guide, showing quote requirements
- #70 & #71, consumer complaints about not receiving price information in a timely way.
- #72-#74, consumer complaints against cemeteries
- #75, *Seattle Times* article on cemeteries
- #76, Chapter 14, *Caring for the Dead*, re cemetery problems
- #77, Arizona study of cemetery problems (which also includes the Maryland cemetery study)
- #78, the Virginia cemetery study dated February 16, 1999
- #79, *Richmond Times Dispatch* story on cemetery problems, March 22, 1998
- #80, article from *Death Care Business Advisor*, re monument dealers' complaints against Pittsburgh Catholic cemeteries
- #81, discussion on the Rock of Ages stockholders' bulletin board from those who heard the recommendation of a deceptive sales ploy
- #82, ICFA Code of Ethics section concerning veterans
- #83, California statute re no casket preservation
- #84, sample GPL showing built in handling fee
- #85, *Grief Counselling and Grief Therapy*, by William Worden, Ph.D., pages 18, 34, and 35.
- #86, GriefNet Bibliography reference
- #87, chapter on preneed, "The Body Snatchers: Preneed Greed," in *Caring for the Dead*, pages 155-166.
- #88, Kiplinger's *Personal Finance Magazine*, May 1999, pages 78-84 on cemeteries.
- #89, Elder Law Journal article, "Preneed Funeral Plans: The Case for Uniformity"