

# ***CMS's Use of Information to Encourage Quality Improvement***

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# *Overview*

- **Strategies available to CMS to improve quality**
- **Focus on public reporting and rewarding superior performance**
- **Current quality initiatives**

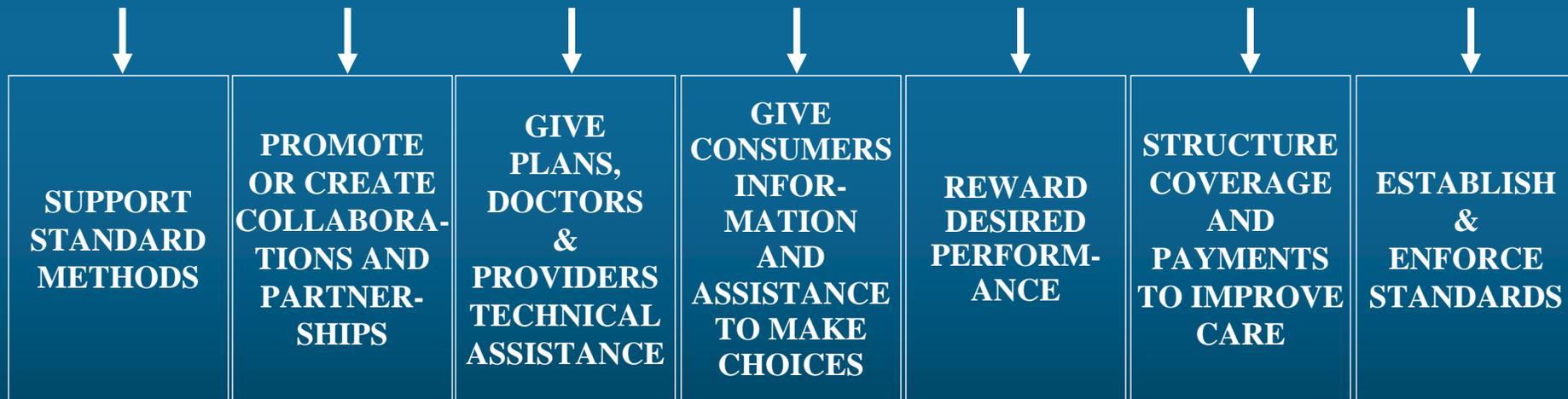
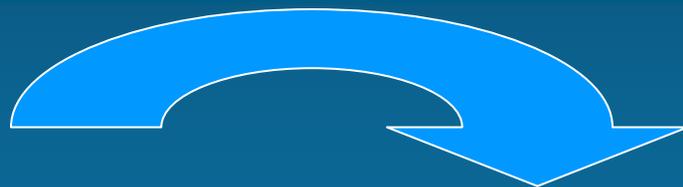


# *CMS's Approach to Quality*

- Announced November 2001 by Secretary Thompson:
  - Empower consumers to make more informed decisions regarding their healthcare
  - Stimulate / support providers & clinicians to improve the quality of health care



# *A focus on consumer information, complemented by additional tactics*



# *Comparative Quality Information on* *www.medicare.gov*

- Medicare Health Plan Compare - 1999
- Dialysis Facility Compare - 2001
- Nursing Home Compare - 2002
- Home Health Compare – 2003
- Hospital Compare – 2004/2005



# *Hospital Quality Initiatives*

- National Voluntary Hospital Reporting Initiative
  - Joint effort led by AHA, FAH, AAMC
  - Starter set of 10 measures on 3 conditions
- Hospital CAHPS
  - Patient perspectives on care they receive
  - Currently being finalized by AHRQ

# *Hospital Quality Initiatives*

- Hospital Quality Incentive demonstration
  - Test whether/how financial incentives drive improvement in inpatient care
  - 278 hospitals in Premier Perspectives data system
  - 34 measures on 5 conditions
  - Bonus for top performers (potential penalty in third year)
  - Measures reported on [www.cms.hhs.gov](http://www.cms.hhs.gov)

# *Physician-Focused Quality Initiatives*

- DOQ
  - Clinical performance measures
  - Practice system assessment survey
  - Patient experience of care survey
- DOQ-IT
  - Working with physicians to support adoption and effective use of IT
  - Assistance available through QIOs



# *Physician-Focused Quality Initiatives*

## Demonstration projects

- Physician Group Practice
  - Large, multispecialty group practices
  - Gain sharing, partially determined by quality performance
- Care Management Performance
  - Small to medium size practices
  - Payments for system improvements and chronic care management



*Thank you*

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