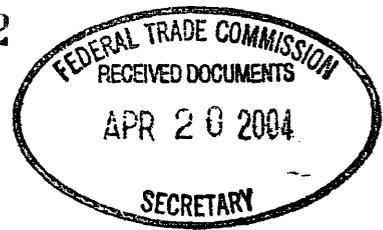


000872



April 14, 2004

Re: CAN-SPAM Act Rulemaking, Project No. R411008

To the Commissioners,

I appreciate your efforts to curb the problem of unsolicited bulk email. However, I am Concerned about the proposed requirement for merchants to maintain suppression lists.

There are so many problems and costs associated with this idea, and so much damage done to consumers and business alike, that I feel I must urge you to consider this matter most carefully.

Requirement of the use of suppression lists will seriously damage many of the legitimate publications available on the net. My specific concern is for harm to publishers who require permission from the consumer prior to adding them to any list.

They're not who CAN-SPAM was designed to put out of business, but this requirement will very likely have that effect.

There's also the potential for significant harm to my company Piano Espresso, and we would be victims of loss that should not occur.

Sincerely,

A handwritten signature in black ink, appearing to read "P.L. Holden".

P.L. Holden

Piano Espresso
P O Box 26324
Greenville, SC 29616