

From: Alan Dorfman
Sent: Friday, March 12, 2004 6:11 PM
To: CONTACTLENSRULE
Cc:
Subject: Fairness to Contact Lens Consumers Act

Dear Sirs:

After the new law was passed, I couldn't help but be amused by the first request for contact lens information from 1800CONTACTS regarding our patient was for contact lens prescriptions we never had given to her. She got her lenses elsewhere! I have given her ophthalmic care with some success but are we responsible for her memory?

Though I am the owner of my corporation, and therefore ultimately responsible for all care given here, I don't prescribe contact lenses. I can't be sure that my employee optometrist (who is the expert I rely on) to be on the premises for accurate delivery of the requested information in eight hours. I employ three optometrists for these services because of the sophistication involved. I want the care we deliver to be beyond reproach and the information we send out to be the most current and accurate. Should we sacrifice accuracy to obey the law?

Thanks for your considerations.

Alan M. Dorfman, M.D.

PA

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