

From: colleen
Sent: Monday, March 08, 2004 11:52 AM
To: CONTACTLENSRULE
Subject: FW: Protect Your Rights as a Contact Lens Wearer

OUR FAMILY SUPPORTS THE NEW LENS RULE AS DESCRIBED BELOW. AS CONSUMERS, WE SHOULD HAVE A CHOICE OF WHERE WE BUY OUR PRODUCTS. WE HAVE FOUND THAT MOST EYE PROFESSIONALS CHARGE A LOT MORE FOR THE SAME PRODUCT, AND THAT IS WHY WE USE 1-800-CONTACTS. WE WOULD GLADLY KEEP OUR BUSINESS WITH LOCAL DOCTORS, IF THEY DIDN'T OUTPRICE THEMSELVES. THANKS FOR LISTENING.

----- Original Message -----

From: 1800CONTACTS
To: colleen
Subject: FW: Protect Your Rights as a Contact Lens Wearer
Date: Thu, 4 Mar 2004 23:24:42 -0700

Dear Nicole,

Last year, Congress passed the Fairness to Contact Lens Consumers Act of 2003. It says once your contact lens fitting is done, your eye doctor must give you a copy of your own prescription – whether you ask for it or not. If he or she doesn't provide you your prescription, it is now a violation of Federal law.

Your eye doctor can not charge you for a copy of your prescription. He or she can not make you sign a waiver. He or she can not make you buy lenses as a condition of receiving your prescription. You have no obligation to buy your contact lenses from your eye doctor.

- Will you actually get these rights? That depends. Unfortunately, some eye doctors are lobbying the Federal Trade Commission to limit your rights by making it less convenient for you to buy new lenses.

Eyeglass wearers have had a right to copies of their prescriptions for years. Today, it is easy and convenient to buy eyeglasses. As a contact lens wearer, you deserve the same rights, and this new law will give them to you – if the Federal Trade Commission hears from consumers like you.

What can you do?

1. TELL THE FEDERAL TRADE COMMISSION YOU SUPPORT THIS NEW LAW.

Please tell the Commission you support the new Contact Lens Law. They need to know you support the law or they will hear only the voices of those who want to limit your rights. An e-mail from you means a lot. They want to hear from you. Your comments will be an important part of the public record that determines your rights as a contact lens consumer. Tell them why it is important to you that it be as easy and convenient as possible for you to purchase your lenses from whomever you choose. Relate your personal experiences in attempting to obtain a copy of your prescription from your eye doctor.

E-mail, or write the Federal Trade Commission.
E-mail: contactlensrule@ftc.gov

Mailing address: Contact Lens Rule, Project No. 411002,
The Federal Trade Commission/Office of the Secretary, Room 159-H
(Annex A)
600 Pennsylvania Avenue, NW, Washington DC 20580

2. LET US KNOW. Let us know what action you took. We'll keep you informed as things develop.

We thought you would like to know about these developments affecting the way you can obtain your contact lenses.

If you would like to be removed from our reminder list, please call 1-800 CONTACTS or copy the link below and paste it in your browser.

<http://order.1800contacts.com/unsubscribe1.csp?DateSent=03/04/04&Email=&ac=reom>

The Team at 1-800 CONTACTS