

From: Stephen A. Natale
Sent: Saturday, March 06, 2004 2:40 PM
To: CONTACTLENSRULE
Subject: Purchasing of contact lenses

To whom it may concern,

I would like to express my thoughts on this subject matter. I have always felt that contact wearers are persecuted for wearing contact lenses and not given equal rights as opposed to those wearing glasses. Not only do I think that we should have the right to get our prescriptions filled where and with whom we like, but I would like to go a step further and say that a very unfair charge is always attached when I go have my eyes checked that is not charged to those wearing glasses. It is referred to as a refitting fee that is tacked on the bill. IF you have changed contacts or brands I could see this being legitimate. But this fee is added even when you are getting the very same prescription that you are currently on. It seems to be common practice in the industry and feel it is just a bogus charge that is being allowed to continue. Please let me know if your agency has any intensions on addressing this or needs any further documentation on part to assist in this process.

Sincerely,

Stephen Natale