

From: Bert Happel
Sent: Tuesday, March 23, 2004 8:00 AM
To: CONTACTLENSRULE
Cc:
Subject: CL Verification fax error

Yesterday I received a fax request for CL verification from "Discount Contact Lenses" that did not contain a toll-free faxback phone number. When I called their voice number (614/924-9866) they acknowledged that a toll-free number was required of them but stated that it must have been cut off the bottom of the fax. The printout from my machine showed 1.75" of blank space at the bottom of the fax so I doubt that anything was cut off.

The patient identified in the fax was last examined by me 10/2001. The CL listed was not the brand or base curve that I had prescribed to her in 2001.

Albert W. Happel, O.D.

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