

**From:** Caroline Jones  
**Sent:** Wednesday, March 17, 2004 3:06 PM  
**To:** CONTACTLENSRULE  
**Subject:** Do not change the waiting period for lenses

To whom it may concern:

I recently learned of the Fairness to Contact Lens Consumer Act and applaud the Commission for allowing portability of the consumer's prescription but am appalled by the proposed waiting period.

Since I cannot see without prescriptive lenses, contacts are one of the absolute necessities for me to survive such as food, clothing and shelter. Since I can negotiate prices for my food, clothing and shelter, I should be able to negotiate better prices for my prescriptive lenses. I have always tried to get my prescription from my eye care provider. Some have downright refused to give it to me. How do I know if my eyes are getting worse if they won't even let me know my own diagnosis? In response, I have refused to leave the eye care center without it. One center, after making me wait two hours, threw my prescription at me and told me never to come back again. I did not have to give a second thought to their request.

I am very upset with the possibility of the Federal Trade Commission imposing a waiting period of several days before the consumer can receive their prescriptive lenses. I travel quite a bit for business and personal purposes. On one trip my luggage did not arrive with me and I had torn a contact lens. I was grateful for being able to call a company that provides same day shipping of contact lenses and had new lenses shipped overnight to my hotel. I could not have participated in my trade show without their help.

If I want Viagra or diet pills, I can get these shipped overnight without seeing a medical professional. With your proposed waiting period, I am denied a vital necessity for which I have already been seen by an eye care professional. This does not make sense. Please do the right thing and allow immediate access to the consumers prescription and lenses.

Thank you for your consideration.

Sincerely,

Caroline V. Jones

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