

From: WJLind
Sent: Monday, March 01, 2004 11:17 PM
To: CONTACTLENSRULE
Subject: Fairness to contact lens consumers act

I would like to share my experience with fax verification requests from contact lens sellers since the act went into effect. In several instances we replied to fax verification requests with a return fax and indicated that the prescription was expired. The next day or two, the same verification request comes in again. We had one patient (whose Rx had been expired for 4 years) where the verification request came in a third time! Now we had already complied with the act by responding to the first fax, but we feel compelled to respond to subsequent faxes. It amounts to harassment of our office and we suspect the seller is trying to find ways to cheat the system.

How will your rules deal with this issue?

Thank you;

William Lindahl, O.D.