

From: RJFren
Sent: Friday, March 19, 2004 3:03 PM
To: CONTACTLENSRULE
Cc:
Subject: Fairness to Contact Lens Consumers Act of 2003

I have been a contact lens wearer since I was a college student in 1968. I have always had a copy of my contact prescription and felt it was no different from my glasses prescription. As you can imagine I have had more than one eye doctor over the years.

I never had a problem until this past year. My eye doctor retired and when I selected another he charged me twice as much for the exam. He actually charged for the eyeglass exam separately from the contact exam. I was not advised of the additional charge until I paid as I was leaving. He then would not give me a copy of the prescription to send to 1-800-Contacts. He said they would have to deal directly with him. At my f/u visit he asked what I was paying for the prescription & when I told him his response was "That is less than my cost, I understand why you chose them."

I have purchased contacts through 1-800-Contacts for several years. They have always provided the exact lens product my eye doctor recommended. They provide an excellent service for an excellent price.

A basic tenant of our country is free trade. Please support my right to choose my health care and contact lens provider.

Thank you,
Lela French