

From: Anita Hunter
Sent: Wednesday, June 23, 2004 7:29 PM
To: CONTACTLENSSTUDY
Subject: contact lens law #v040010

In response to the fairness to consumer act,

At our office we believe that there have been many good points brought up by consumers and practices. As a contact lens technician I feel the law needs to have restrictions. Like the patient should have a copy of the prescription but with a limit on how many they can buy. The patient should only buy the brand that they were fit into not what 1800 or vision direct think they should have. How can you be liable for a prescription that has been altered or over worn due to patient neglect? There needs to be a definition on 8 business hours. A lot of offices close early in order to stay open longer another day. Also if there is going to be a time limit then vision direct needs to set up a phone line or fax line that you can get through on. How can you respond if you can not get through to them?

I think that this law needs a lot of work to make it feasible.

neeta at lower columbia eye clinic

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