



Kathleen T. Gould

MI 4

My Complaint is that
"Telemarketers" are a
"big time Annoyance"
that we the Public
do not deserve; nor
should we have to
tolerate. Please rid
them for the
American People.

Greatfully,
Kathleen Gould

February 15, 2002

Office of the Secretary
Federal Trade Commission
600 Pennsylvania Avenue NW
Washington D. C. 20580

Re: Telemarketing Rulemaking - Comment

I would appreciate enactment of a "No call list" on a national level as supported by Senator Craig.

Sincerely,



D. J. Hannon

[REDACTED]
[REDACTED] ID [REDACTED]

FTC Office of the Secretary

Room 159, 600

Penna. Ave.

N.W., Washington D.C.

20580

Telemarketing Rulemaking - Comment

F.T.C. File No. R411001

I am in favor of anything that can be done to assure privacy in my own home.

This past Christmas season my husband & I received an unbelievable amount of telemarketer calls. My husband works two jobs and sleeps during the day. We both have elderly parents, children, and grandchildren. Not answering the phone is not an option. Twice telemarketers

even left long messages on
our answering machine.

My phone is paid for by
me for my convenience
not to provide jobs for
telemarketers. Any thing you
can do to stop this would
be wonderful.

"Agency commissioners
could vote on the proposal
as soon as next January."
This leaves us in for another
Christmas of constant calls.

Charities, nonprofit
corporations, survey
companies and political groups
should not be exempt or
companies with established
relationships. If I want to
donate time or money or

purchase a product I'm
sure I can locate it.

Thank you for your
time and efforts and
good luck.

Robert R & Deborah L

HARTLINE

[REDACTED]

[REDACTED] Pa

[REDACTED]

[REDACTED]

February 16, 2002

FTC
Office of the Secretary, Room 159
600 Pennsylvania Ave., N.W.
Washington, D.C. 20580

Telemarketing Rulemaking – Comment. FTC File No. R411001.

Dear Commissioner:

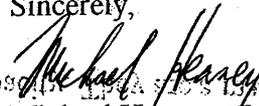
The proposed Telemarketing Rulemaking (File No. R41 1001) would be one of the best possible actions the FTC could take this decade. (A telemarketer interrupted me just now.) ***These calls are not just a major annoyance; they are a betrayal of the public trust.*** My wife often does not answer the phone, thus greatly detracting from our phone's value, because most our calls are telemarketers.

Penalizing telemarketers who call people who request a cease and desist on such calls would not be a restraint on free trade because there is no legitimate right to make such calls. They are not free speech. They detract from the value of our nation's telephone system. They waste telecommunications capacity. They are a major detractor from the quality of life.

With the sophistication of modern list management software, telemarketers cannot legitimately claim that removing names from their lists is an unreasonable burden. Telemarketers may create jobs, but they are dehumanizing, low-paying ones. Reigning in this form of advertising; the ugliest form would not have any negative impacts on the larger economy because marketers could use less obnoxious forms of advertising.

Rules similar to this one have worked well in several states, but national applicability would be a more appropriate scope. With this rule the FTC has a tremendous opportunity to greatly improve the quality of life of every American with a phone.,,

Sincerely,



Michael Heaney

[Redacted address information]

February 13, 2002

Dear FTC:

RE: Modifications in the Telemarketing Sales Rule

I am 61 years old and I have never purchased anything from unsolicited telemarketing callers. That is 40 years of having unwanted telemarketers calling me and interrupting me at home only for me to hang up on them.

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the following:

- 1) Establishing a toll free number through which consumers could request to be put on a "do not call" list which would be respected by telemarketers.
- 2) Prohibiting telemarketers from obtaining consumer's credit card or other account number from anyone but the consumer or from improperly sharing it with anyone else.
- 3) Requiring those selling Credit Card Protection Plans to disclose that consumers are liable for only up to \$50 of unauthorized charges.

Thank you,

Sincerely Yours,
Ken Heiting

February 8, 2002

Dear Sir:

I urge the adoption of the
"Proposed National 'Do Not Call' Registry."
Telemarketers are a blatant invasion
of home privacy.

Thank you

Carol L. Hendrick



[Redacted]
[Redacted], K [Redacted]

Office of the Secretary
FIC
Washington DC

Dear FIC:

Telemarketers are totally disgusting. They call and interrupt whatever I'm doing - intruding in my life. If I want something I know when to get it. I would never buy anything over the phone. I sit down to my wonderful ^{dinner} only to have a telemarketing call. I relax to watch my favorite show - same thing. This is rude and disgusting. Everyone is sick of it. Please do something!

Sincerely,
M. R. Hubbell

[REDACTED] New Hampshire [REDACTED]
February 15, 2002

Office of the Secretary, Room 159
Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, D.C. 20580

Dear Secretary,

It would be a great service to our nation, and to individuals such as myself, if you could take strong action to curb the nuisance of unsolicited telephone calls from telemarketers.

I receive numerous telephone calls during my working hours at home, during the daytime. Frequently, after having to turn off numerous pieces of equipment, I find that there is dead silence at the other end of the phone, and then, after about a half minute, two clicks, and the dial tone. I have considered having an unlisted number to avoid these intrusions, but for business purposes, it is imperative to be listed.

Then, during the evenings of weekdays, usually between 6 and 7 PM, which is mealtime for many Americans such as myself, the telemarketing calls come in frequently. On one occasion, I had five calls during one hour from the same telephone company soliciting my business! This intrusion of privacy is unrelenting and seems to be worsening. I do hope that controls can be instituted, with a centralized, national "Do Not Call" registry. I would be among the first to submit my name for the registry.

Thank you for your considerations to provide relief to the nation.

Beatrice Trum Hunter

DATE

Telemarketing Rulemaking

Comment

FTC File No.

R411001

I agree to have

a proposal for a

national telemarketing

do not call list

Joanne James

Joanne James

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Dear Mr. Beales,

In response to the telemarketer News article by Don Aldenburg, of The Washington Post, I'd like to make a comment for the cause. My voice speaks for many, as I have yet to meet the person who thinks that telemarketers are anything but irritating, pesty, elements of our modern day society, that we must find ways to deal with. A "Do not Call" registry seems to be a workable solution.

The telemarketer's claim that this would infringe upon their right to freedom of speech, is absolutely ludicrous, and should not even be considered. When I hang up on a caller, am I taking away his freedom to speak? Of course not. I'm simply telling him in the only language he understands, that I don't care to listen to him. By telling him this "Before" he calls and invades my privacy, (this would be the registry) I'm simply saving him time and money, and telling him that I do not want to listen to him. I'm not telling him to stop talking. He can continue to speak and use all of the many methods of advertising that are available to him to say whatever he wants to. T.V., radio, billboards, yellow pages, classifieds, and street corners are all ways to speak freely without invading my privacy, which is what he does when he rings my phone. I don't want him to wake me up from a nap, or interrupt my activity, or irritate me with his phoney friendliness, and arrogant insistence. This is not his entitlement. Actually, how dare he? It's very simple in my mind. "The right that infringes, must yield." "Their freedom of speech should not infringe upon my freedom of happiness, and my right to privacy." "Leave me alone, don't ring my phone"

Thank you for the opportunity to speak on this issue, and for any consideration for what I have said. I hope a solution to this problem is found before I myself become senile and start thinking that they are my friends. This actually happens to our elderly. Such a disgrace that it can.

Sincerely,

Virginia Kamholz

Carol Kessler
Keith Kessler

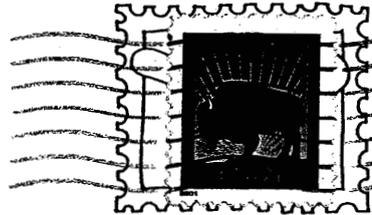
W

[Redacted Address]

I SUPPLIES
TELEMARKETING
W/LEADERSHIP
COMM ENT. FILE.
FILE NO.
R 411001.

Keith Kessler

20580/0001



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FTC
OFFICE OF THE
SECRETARY
Rm 159
600 PENNA. AVE. NW
WASHINGTON, DC
20580

Feb. 2nd Dear Sir,

Unsolicited telemarketing calls are a serious invasion of our privacy. We would greatly appreciate the institution of a system that would prevent them.

Thank you
Jim Labriotes
[Redacted]
[Redacted]

Thomas Jee

Dumfries, N.C.

February 12, 2002

Dear Sir:

I would like to make some comments concerning telemarketers. Today I received nine phone calls from telemarketers. Yesterday I received eight calls. Phone calls to me average seven calls per day. In my lifetime I have ordered a few articles over the phone from catalogs and I have renewed a few magazine subscriptions but, other than those few exceptions I just do not do business over the phone. To me, people are being very rude to blindly telephone me to try to persuade me to buy something that I have no interest in. It is an imposition on my time and an invasion of my privacy. I would sincerely appreciate any relief you could give me in stopping the calls. In some ways my telephone is a necessity to me but I am strongly considering having my phone taken out just to get relief from the telemarketers.

Sincerely,
Thomas Jee

Mr. [redacted]

[redacted]

I am writing to lodge my complaint regarding telemarketers calling all hours of the day and night, at times past 9:00PM and as early as 8:00AM. I have received calls on Sundays.

I truly resent these calls and would like them to stop.

Anything that can be done to stop this intrusion would be greatly appreciated.

Thank you

Jamie H Longtin

[redacted]
[redacted] Michigan [redacted]



Feb 6, 2002

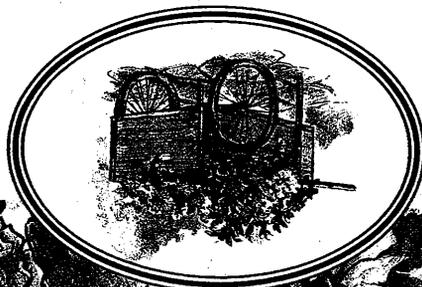
Office of the Sec of State

I'm writing to complain
above all the phone calls we
get from telemarketers, these
calls come at dinner, late
evening etc and we're sick
and tired of it.

Please consider this
letter as a unhappy senior, we've
had a enough.

Mr Skip Lucas

[REDACTED]
[REDACTED] Me [REDACTED]



1313 E. Oxford Street

PA

February 14, 2002

Federal Trade Commission
Office of the Secretary
Room 159
600 Pennsylvania Avenue
Washington, DC 20580

Re: Telemarketing Rulemaking - Comment. FTC File No. R411011

Gentlemen:

I fully support the proposed changes to the Telemarketing Sales Rule that would create a national "do not call" registry.

Further, I would fully support any legislation to control the unethical and harassing ways of telemarketers. Frankly, I do not understand why someone is allowed to sell my personal information for profit. Frequently, to obtain a product or service the supplier needs your name, address, and telephone number. It should be illegal to allow them to turn around and sell this information for profit to others. Further, if a consumer has paid to have an unlisted telephone number, selling this information to the masses negates the objective.

Also, to allow telemarketers a 12 hour, 7-day, span in which to contact, and essentially harass, me I find unconstitutional. Frankly, I have my telephone if for my convenience, it is not free, it is a privilege that I pay for. I receive calls starting (and sometimes waking me) at 9:00 a.m., they don't stop until nearly 9:00 p.m., seven days a week. I have repeatedly told these telemarketers not to bother me but they still call. On a lesser note, the hang-ups are a nuisance, having to delete them from my answering machine and caller ID. My philosophy is that if I want something, I will shop for it. I do not need pressure from telemarketers.

Therefore, add my name to the consumers who fully support any changes to cease telemarketing harassment.

Sincerely,



Lynne T. Lucier

211
I favor the proposal for a
centralized "Do Not Call" registry.

Thank you for your consideration.

Mrs. Albert Lundgren

[REDACTED]
[REDACTED] MI [REDACTED]

RE: Telemarketing Rulemaking - Comment
FTC file no. R411001

- PLEASE Stop my home from
the invasion of these non-stop
annoying solicitations. If I want
something I will seek it out!

MARION C. MAGNOTTA

[REDACTED]

[REDACTED] PA. [REDACTED]

February 4, 2002

Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

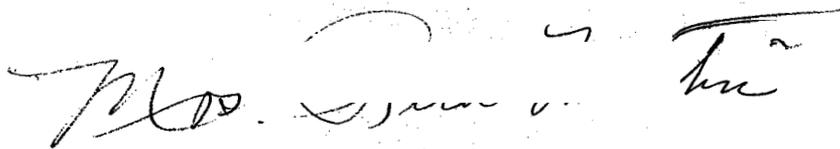
To Whom It May Concern:
Re: Telemarketing Rulemaking-Comment FTC File No. R41101

Telemarketing has become one of the most annoying scourges of the 21st Century. I would like to see this annoyance stopped forever.

I am currently employed by a company that requests us to telemarket and I am tired of having the phone banged in my ear and also the embarrassment of having to contribute to this scourge.

Please see that all telemarketing is stopped immediately.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Mr. Simon". The signature is written in dark ink on a light-colored background.

Story-Wright

Mrs. B. Mayzirk

FTC office of the Secretary
Rm 159
600 Pennsylvania Ave
N.W. Washington D.C. 20580

Re Telemarketers

- #1 I have been offered a 10 day free trial to "Vacant Club", Travel discounts and would be billed on my credit card \$99.95 annually unless I notified them in 10 days - should I have not received this letter - and found a charge of 99.95 on my credit card. I would have been greatly disturbed. Upon speaking to my credit card representative, I learned that credit card numbers are sold to such companies also.
- #2 another such offer from "Genesis Card" family health care discounts, also with a 99.95 charge annually on the credit card.

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neither of these companies have ever contacted me. I resent the fact that these telemarketers have access to credit cards without permission of their owners.

Because of these two threats to my card - I was forced to change my credit card to a new account.

\$3 Now I find that a company named "Club pie San Marcos Co" have billed me for 2 months consecutively \$3.95 for something I have no idea about. The credit card Co is now investigating it.

I sincerely hope this letter will help you make strict laws about telemarketers and all the unwanted calls -

Sincerely
Mrs Jane T. Mayzack

Martha F. Mead

IN

FTC has just announced plans to modify its Telemarketing Sales Rule. Among its proposals:

- Establishing a toll-free number through which consumers could request to be put on a "do not call" list which would be respected by telemarketers.
- Stopping telemarketers from hiding their identities from consumers who have caller ID.
- Banning telemarketers from getting a consumer's credit card or other account number from anyone but the consumer or from improperly sharing it with anyone else for use in telemarketing.
- Requiring those selling credit-card protection plans to disclose that consumers already are liable only for up to \$50 of unauthorized charges.

1.

2.

3.

4.

I approve all of these proposals.

Martha Mead.

Dear Sir

I'm so tired of running to get the
phone & no one is there, or its a numbers
selling something.

I got taken the other day ^(2-15-02 Friday) & gave my
bank # by mistake. I will ~~not~~ ^{never} give info
over the phone again. (He said I owed a
check book.) I'm waiting to see how truthful he
was. So please give me 1 number that
I can refuse all telemarketing calls

I'm 75 years old & I know all the talk
about not giving info over the phone. But
I called a little after 9 o'clock. I was
asked her why he called so late. He said he was
calling from N.Y. & there was a 10' delay at
night. I believed her.

So please pass a law or something
that prohibits calling to sell something over
the phone. That is not why I'm paying a
phone bill ever more.
Thank you.



Grace Moore

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