

MAR 13 2002

FEDERAL TRADE COMMISSION

March 1, 2002

TELEMARKETING (CURB)

Public Comment Period

Something must be done to CURB Telemarketing

Most of the CALLS we receive, -- one to four per day -- are either TELEMARKETING CALLS or WORSE the ANSWER/HANGUP CALLS. AHC

AHC We answer the phone and the computer that generated the call HANGS UP

CALLS to West confirm that AHC are probably by telemarketers. ^{QUEST} They can do nothing.

Telemarketing calls are:

DISRUPTIVE

REPEITIVE

IMPOLITE

IRMITATING.

PERVASIVE.

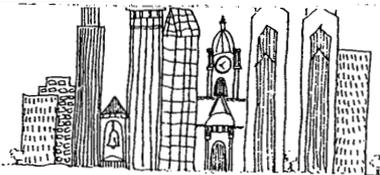
We favor a ^{FAVOR} "DO NOT CALL" Registry. Solicitations by mail are adequate, for BOTH parties involved

Donald H. Kupfer

Mrs. Bain S. Lee



PA 1



PHILADELPHIA

Telemarketing Do-Not-Call

Mrs. Bain Lee



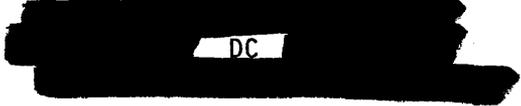
PA.



FTC File # R411001

TO: Office of the Secretary
Federal Trade Commission
600 Pennsylvania Ave NW Room 159
Washington DC 20580

Date: January 31, 2002

From: L. Lela 

DC

Re: "Do Not Call" Registry

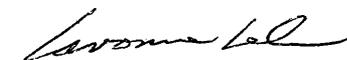
This is to request that you support and develop the "Do Not Call" Registry. In August of last year, we wrote a similar request to the Washington DC Council Member of our Ward (Ward 3) in support of the **No sales Call** District-Wide Registry Act of 2001, introduced by Council Chairman Linda W. Cropp in April of 2001.

We think these telemarketing calls are an abuse of the use of our telephone, including the use of our answering machine, for the following reasons:

1. The use of "Dial Ahead." They have not completed their prior call, when they have dialed our number. This results in our remaining on the line, saying "Hello, Hello" to ~~one~~^{no} one there.
2. Abuse of the answering machine's purpose:
When callers are asked to leave a message (via pre-recorded: Please leave your name and number...), telemarketers do one of two things:
(1) They quickly hang up, leaving no message but a "click".
(2) They are using a recorded message, clogging our machine with their sales pitch. This forces us to listen to the whole message before we can go on to other messages on the answering machine.
3. Recorded messages :
Their messages are often recorded ones, even when we do answer our phone. This gives us no opportunity to interrupt to ask them not to call, with nothing else for us to do but hang up in frustration.
4. As an exasperated method of avoiding these telemarketer calls - especially when we have received five or more of these calls in one day - we are forced to use our answering machine, even when we are home and want to speak with others who may be calling, including those whose calls of some importance we are anticipating.

The federal law as it now stands is a first step, but of little help in that the burden of reporting these calls, each and every time, is the consumer's. Far better is the Washington DC proposed Act (already enacted in some states) requiring only that we register our name and telephone number to avoid all such calls. And even better, the proposed Federal Registry.

Sincerely yours,



Lavonne Lela

MRS. MARY A. LESER

MD

Jan. 30, 2002

Office of the Secretary
Room 159

Federal Trade Commission
600 Penna. Ave., N.W.
Washington, D.C. 20580

"Do Not Call" plan for
Telemarketers is a great
idea!

1. It is an invasion of
my privacy -
2. I do not hang over
the phone.
3. I hang up! useless
to argue -
4. Very annoying !!!

Thank you for allowing us
consumers to vent our
frustrations!!

M. A. Leser

(addr. at top)

Dear Sirs:

I do not wish to receive any "Telemarketing Calls" during our Business Hour, or any other time. They do not respond when you answer your phone for 10-20 seconds. This is very annoying. Most of the time when you say you are not interested, they get very insistent.

These calls are very annoying at all times.

Thank you,
George Leusky

FTC
OFFICE OF THE SECRETARY
ROOM 159
600 PENNA. AVE. NW
WASHINGTON, D.C. 20580

DEAR SIR/MADAME:

1/28/02

WE ARE BOTH HIGHLY IN FAVOR OF A "DO-NOT-CALL LIST FOR TELEMARKETERS, WE ARE TIRED OF THEIR INCESSANT CALLS AT DINNER TIME AND AT OTHER SPECIAL TIMES DURING THE EVENING, EVEN WHEN WE TELL THEM NOT TO CALL AGAIN, THEY DO ANYWAY! ENOUGH IS ENOUGH, A "DO-NOT-CALL" LIST SOUNDS GOOD TO US.

RESPECTFULLY

John C. MacIntyre
Jane R. MacIntyre

[REDACTED]
[REDACTED], PA [REDACTED]

Please do whatever
you can to put a
"stop" to these awful
annoying calls
that we receive
from the telemarketers
We are Senior Citizens
on a fixed income
and cannot afford
anything that could
be offered by them.
The receive calls
morning, noon and
night. It is very
disturbing and
upsetting to say
the least.

If you have
this attention to this
annoyance in our
hands:

Mrs Robert McElhenney
Mr Robert McElhenney

[Redacted address line 1]

[Redacted address line 2]

Pa.



Barbara McElhenney

, PA

We Patricia + Charles Peat
would like to have our
names taken off of telemarketers
list

Thank you

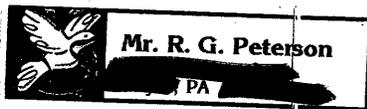
Charles + Patricia Peat

[REDACTED]
[REDACTED]
[REDACTED] Pa [REDACTED]
[REDACTED]

TO THE
FTC:

JAN. 28, 2002

I STRONGLY SUPPORT
YOUR PROPOSAL FOR A
NATIONAL TELEMARKETING
DO-NOT-CALL LIST WHEREBY
A CONSUMER LIKE MYSELF
WOULD ONLY DIAL AN 800
NUMBER TO GET ON THE
LIST.



March 4, 2002

Dear FTC people!

I am completely in favor of anything that will put an end to the invasive and highly annoying practice of telemarketing. In lieu of an outright ban, which I would not oppose, please note my strong support for a national "do not call" list. This is long overdue.

Kent Reno

KENT RENO

[REDACTED]
[REDACTED], CA
[REDACTED]

D O N R I G G S

February 10, 2002

MAR 08 2002

Timothy Muris:

As a citizen who is concerned by invasions of my privacy, I am outraged that corporations selling my personal information without my permission and using deceptive practices to discourage consumers from opting out of this data selling scheme.

I urge you to act immediately to strengthen privacy protections by requiring corporations and organizations to use a standard opt-out form that is clear and simple.

Thank you.

Don Riggs

Don Riggs

[REDACTED]
[REDACTED], California [REDACTED]

Sir,

Yes, I would love to be on that "Do Not Call list". These people are very very annoying. Some calls come at 8:10 A.M. and some as late as 10:20. One day we had 15 calls from the telemarketers. When you do answer either they are not on the line yet or they don't know your name. They are the most annoying people around. At dinner time it is not unusual to get 4 or 5 calls. We are in our 70's & it is hard to keep getting up

for nothing. All calls
asking for donations
and selling things
should be off limits

Thank You

Mrs. Dorothy LaRovere

[REDACTED], Pa. [REDACTED]

God
Bless
America

Charles J. Seykot

PA

FTC

Jan 24, 2001

Office of the Secretary

To Mr. Secretary I want my name and
Phone # remove from all telea marketers.

Thank you
Sincerely

Charles J. Seykot Jr.

PA

Contacting the FTC

You have until March 29 to comment on the FTC's proposal for a national telemarketing do-not-call list.

By mail: Send your statement to FTC, Office of the Secretary, Room 159, 600 Pennsylvania Ave. NW, Washington, D.C. 20580.

By e-mail: Send your statement, presented in sequentially numbered paragraphs, to isr@ftc.gov.

Mark all mail or e-mail submissions with these words: "Telemarketing Rulemaking - Comment, FTC File No. R4-1001"

William J. Troy

PA -

January 27, 2001

Dear Sir or Madam;

I urge the FTC to establish a national "Do Not Call" list. This is the only way I see relief from these irritating calls. I receive an average of four to six of these calls daily, sometimes more. They often come in the evening disturbing our dinner. Many of the calls are disconnected as soon as I answer. I have told telemarketers to put me on their "Do not call" list but it seems that for everyone that does there is at least one new caller to replace them.

I also urge you to include Charities and nonprofits that use for-Profit Companies to solicit for them. Please! Help me get relief from these people and allow my phone to be returned to its original purpose - my convenience.

Thank You,
William J. Troy . 1437

Gloria S. White

[REDACTED] NC
[REDACTED]

2-22-02

To Whom It May Concern:

If the Federal Trade Commission's create a national registry for people who do not want to be called by telemarketers, I want my name put on the list. I am an elderly person and do not want to be aggravated by these people.

Sincerely,
Gloria S. White

3-8-02

1-26-02

Washington Trade Comm.

This letter is to state
we agree to your plan
to Stop Telemarketing.

They call all hours even
on weekends. - it should
stop.

Thank you
Bill & Bernice Will

[Redacted]

[Redacted], Mick.

[Redacted]

3-8-02

[REDACTED]
[REDACTED] CA [REDACTED]

February 22, 2002

Federal Trade Commission
Washington, D.C. 20013

Dear **Sirs** :

I have been told that you are seeking comment on a proposal for a national "do not call" registry, a database of consumers who don't want to get telemarketers' calls.

I believe that such a registry is badly needed, I feel that my privacy is being abused by such calls. I had been getting several telemarketing calls every day, and in an effort to prevent the calls, I subscribed to Caller I.D. and Privacy Manager services offered by the local phone company (which cost a total of about twelve dollars a month), These services have reduced the unwanted call volume, but even with these services to discourage such calls, almost every day I still have at least one undesired call. I don't know how to stop the calls. I wish you success in your proposal for the "do not call registry".

Yours truly,

Richard Winkelman

Richard E. Winkelman

2 March 2002

Office of the Secretary
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

Re: Telemarketing Rulemaking-Comment, FTC File No. R411011
Proposed Privacy Act System, Do-Not-Call Registry-FTC

Dear Office of the Secretary:

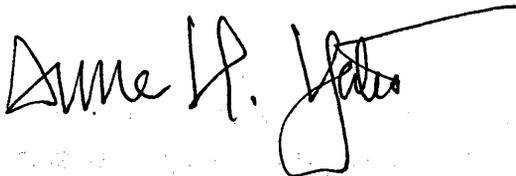
Although I am generally opposed to more laws, something must be done about the telemarketers. This fall, I made a decision that I will never again answer my telephone. My answering machine now screens all my calls with a generic male voice. I respond only when the caller is someone I know or who has a legitimate reason to call me and is not trying to sell me anything.

Despite this, some telemarketers leave long messages—sometimes automated—on my answering machine. I delete these, but they are annoying.

Recently I've noticed a significant increase in the number of telemarketing messages I receive by email. Some of the subject lines try to trick me into reading them by putting my first name in that line, while other subject lines imply the contents are pornographic. Each day I find between 10 and 30 of these unwanted messages cluttering up my email account. I do not even open them; I delete them. However, it is still annoying because they take up space and time.

Therefore, I am all for a do-not-call-or-email registry. Thank you for giving me the opportunity to respond.

Sincerely,



Anne H. Yates, [REDACTED], CA [REDACTED]
[REDACTED]
[REDACTED]