

GREAT ARTICLE I WOULD LIKE TO REGISTER -  
BUT WHATS THE TOLL FREE NUMBER THAT WOULD HELP -  
PLEASE ADVISE! ENCLOSED FIND MY SELF ADDRESSED  
POSTPAID ENVELOPE - THANKS

## OPEN FORUM

E. W. KORN

Telephone Terrorism / Readers Speak Out

# Fearing the phone

By Julia Chang

**I** WOULD like to say that I remember a time when the sound of a telephone ringing was met only with anticipation. But I am a product of the telemarketing generation, where the ring of a telephone at dinner-time elicits a mix of emotions — the anticipation of a friend's call is dampened by the dread of dealing with another telemarketer.

Should I screen the call through the answering machine? Or do I pick up and risk feeling annoyed, trapped and guilty for rejecting the fast-talking telemarketer who is just trying to do his job?

Surely, these questions were not deliberated before the pervasiveness of telemarketing calls. Each time we accept these annoying intrusions into our personal space and private time we silently surrender to a hostile telephone environment created by telemarketing. The telemarketing industry has, in effect, changed the way we relate to the medium of the telephone.

And it seems to me that telemarketing has gotten more intrusive over the years. Caller ID, caller blocking and filtering devices are recent technological remedies to the public's increasing annoyance at telemarketers. But such remedies have been circumvented by the ingenuity and persistence of a multibillion-dollar industry.

So, then the question follows: What can we, as a public, do about it?

The Federal Trade Commission has an answer to that question in its proposal to create a national "do not call" list and change some key elements of the existing Telemarketing Sales Rule. The proposal allows individuals to place his or her

name on the registry simply by calling a toll-free number. Companies would be subject to fines of up to \$11,000 for calling individuals listed on the registry.

Voice your support for this proposal if you believe that the public, rather than the telemarketing industry, should determine our relationship with the telephone. Right now, the FTC is encouraging public comment on the proposal through March 29.

The reason to support the proposal is obvious — the existing Telemarketing Sales Rule is weak. The way it reads, telemarketers are required to maintain individual "do not call" lists.

If you ask a telemarketer to place you on its list, the company is not permitted to call you again. But this requires you to ask each telemarketer individually to be placed on its list — the burden is on you.

There are some significant limitations to the proposal. Some organizations would be exempt, such as phone companies, airlines, charities and companies with which you already have an existing relationship. But even with these limitations, the capacity for the FTC to enforce restrictions on telemarketers is far greater than the current level.

As a public, it is required that we respond to this proposal. If we don't speak up for ourselves, who will?



ILLUSTRATIONS BY LANCE JACKSON/The Chronicle

Julia Chang graduated from the University of California at Davis in 1995. She is getting her master's degree in communications at the University of Pennsylvania. Comments on this proposal may be submitted via e-mail to [ts&ftc.gov](mailto:ts&ftc.gov) or by writing to the Office of the Secretary, Room 159, Federal Trade Commission, 600 Pennsylvania Ave., N. W., Washington, D. C., 20580.

WHAT'S THE TOLL-FREE NUMBER!

FTC, Office of the Secretary  
Room 159  
600 Pennsylvania Ave, NW  
Washington DC. 20580

R.E.: Telemarketing Rulemaking - Comment, FTC File #  
R411001

Dear Ftc commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I work for a telemarketing company that employs over 11,000 people across the country. The telemarketing company which I work for maintains an internal Company do-not-call list that is enforced, I have been instructed by my supervision on how to handle and honor do not call requests. I am aware that my Company subscribes to the various + numerous state do not call list ~~that~~ as well as the nationwide do not call list of the Direct Marketing Association. It seems to me that an additional federal do not call list would be a waste of time + money. This proposal raises a number of concerns for me such as the impact these revisions may have on the company I work for, and what about the sign up procedure? What steps could be implemented to ensure that someone is not putting my ~~name~~ name list or vice versa? I believe your efforts would be better focused on fraud and not the legitimate marketers like the one that I work for.

Telemarketing supplies hundreds of thousands of jobs in our country. These restrictions may cost the people like myself, who can least afford it the opportunity to work.

And, quite frankly, why do we need the federal government to create another do not call list?

What would be the cost to implement and enforce this list? Who will pay for this? As a working taxpaying member of society I do not believe this is necessary.

Once again, I would like to stress my opposition regarding the proposed revisions to the Telemarketing Sales Rule. I sincerely believe this will only hurt legitimate telemarketing companies and do nothing to hinder the frauds. Please take my concerns into consideration upon implementing any of the proposed changes. If I can provide you with any additional info or testimony feel free to contact me.

Sincerely,  
Angelal Feb

Debra A. Mistretta

[REDACTED], FL [REDACTED]  
FTC, OFFICE OF the Secretary  
Room 159  
600 Pennsylvania Ave. NW.  
Washington, DC 20580

Dear FTC Commission,

I AM writing to express my opposition to the changes proposed to the telemarketing Sales Rule. I currently work for a telemarketing company that employs over 11,000 people across the country. I am very concerned about the revisions that might have on the company I work for. I also believe that your efforts would be better focused on fraud and NOT the legitimate marketers like the one I work for.

ONCE AGAIN I would like to stress my opposition and concerns regarding the proposed revisions to the telemarketing Sales rule. I believe the revisions will only hurt our business and really value my job.  
1522 Sincerely, Debra A. Mistretta.



# *The National Association for the Terminally Ill*

A 501 (c)(3) Non-Profit Corporation

*"Bridging troubled waters...for the dying and their families"*

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March 8, 2002

Office of the Secretary  
Federal Trade Commission  
Room 159  
600 Pennsylvania Avenue, N.W.  
Washington, D.C. 20580

Ladies and Gentlemen:

The undersigned is the chief executive officer of The National Association of the Terminally Ill, and I am writing in response to your request for public comments on the proposed amendment to the Telemarketing Sales Rule. Our concern arises because we are dependent upon grass roots fundraising, which is conducted on our behalf by an outside telemarketing company.

The proceeds we receive from telemarketing fundraising are vital to the survival of our organization. We use those funds, in part, to financially help terminally ill children and adults with less than two years life expectancy.

In order for us to solicit support in any state our organization must be registered. Not only must we be registered, but the telemarketing company representing us must also register, and post a bond. Further, the telemarketing company is required to give certain disclosures at the point of the appeal.

Although most laws do not require it, our telemarketing fundraiser voluntarily subscribes to the do-not-call lists in the states which maintain same. In addition, under the terms of our arrangement with them, any individual who is called on behalf of our organization need simply to ask and we put them on our do-not-call list.

We are opposed to the establishment of a national do-not-call registry that contains exceptions for certain calls, but would cover calls made on behalf of our organization. For example, it is my understanding that calls made by charitable organizations directly would not be included; nor would calls made by long distance service providers or credit card companies. It is also my

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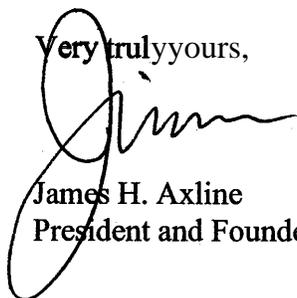
Local: [REDACTED]

1523

understanding that fundraising calls by politicians would not be covered! **Why** is a call that is made on behalf of our organization to our loyal supporters an invasion of privacy, when a call from a politician is not? That is neither fair nor rational.

If it is the intention of the Federal Trade Commission to amend the Telemarketing Sales Rule, then I **am** asking for your consideration to exempt all calls made by or on behalf nonprofit organizations. The funds we receive are vital to support our membership and community programs. Don't take them away from us.

Very truly yours,

A handwritten signature in black ink, appearing to read "Jim", written over the typed name and title.

James H. Axline  
President and Founder

Dear FTC Commission,

I am writing to voice my concerns about proposed changes to Telemarketing Sales Rule.

I work for a company that voluntarily removes customers from call lists. As I believe only reputable companies do. So I feel that a national # is unnecessary. Also I started working telemarketing a little over a year ago, due to health issues. This is after 75 years of work where I was required to be on my feet up to 12 hours a day. Many of my coworkers have the same situation. If companies such as Dial America have to close or cut back due to new changes how many people such as myself would be out of jobs.

Thank you

Michael R. Baker

[REDACTED]  
[REDACTED], Fla [REDACTED]

FTC, OFFICE OF THE SECRETARY  
Room 159  
600 PENNSYLVANIA Ave., NW  
WASHINGTON, DC 20580

RE: Telemarketing Rulemaking-Comment.  
FTC File No. B411001

FTC Commission,

I am writing you today to express my opposition on the new changes being proposed to the Telemarketing Sales Rule. I am working for a legitimate Telemarketing Company, who employs over 11,000 people across the country. Our company does enforce "do not call" lists, and will always honor a customer's or noncustomer's request to be removed from all of our calling lists. As a tax paying citizen I feel it is unnecessary for another do not call policy to be put into effect.

Instead maybe you should focus your efforts on shutting down Telemarketing companies that are illegitimate instead of making it harder for legitimate companies to stay in business.

Sincerely,  
Raquel Barbera

FTC, Office of the Secretary  
Room 159 600 Pennsylvania Ave. NW  
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I'd like to express my opposition and concern toward the proposed revisions to the Telemarketing Sales Rule. The telemarketing industry has, and continues to pioneer techniques currently employed by the government, organizations working for the government, and non-profit organizations for polling and donation campaigns. It is my belief that this industry also employs many more people than it inconveniences. It would therefore be a travesty to further hinder our companies with more unnecessary restrictions. Thank you for your time.

Sincerely,

  
C. Rocco Bello

**James E. Bird**

PA  
March 4, 2002

FTC  
Office of the Secretary  
Room 159  
600 Pennsylvania Ave., NW  
Washington, DC 20580

**RE: Telemarketing Rulemaking – Comment FTC File No. R411001**

Dear Madam/Sir:

I strongly support the FTC's proposal for a national telemarketing do-not-call list.

I have used all means at my disposal to reduce telemarketing calls. Yet unsolicited calls keep on coming. I work at home and need to answer the telephone. The calls are an interruption to work.

Present means for getting off telemarketers lists are not effective.

Please do something to help people like myself. A national telemarketing do-not-call list would be most helpful.

Sincerely,



James E. Bird

200 Pennsylvania Ave., NW  
Washington, DC 20580

RE: Telemarketing Rulemaking - Comment. FTC File No. 2411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I work for a telemarketing company that employs over 11,000 people across the country.

- I am a single mother of two young children working for a telemarketing company to work my way through school. I live in Florida and I could not find another job around here that would pay me as well.

- The company I work for maintains and enforces our own internal do-not-call list.

- I am concerned that another do-not-call list would only hurt the legitimate telemarketing companies like the one I work for. I believe your efforts should be focused on fraud.

- My job is already stressful enough. There's already state do-not-call lists, caller ID, privacy manager, and the telephone zipper. As a taxpayer I do not want to pay for another list and also possibly lose my job.

1529

- I understand that some people do not want to be bothered by telemarketers so let those people pay to be placed on the do-not-call list and leave taxpayers out of it.

• The economy is bad enough as it is, more jobs do not need to be lost no matter what kind of job it may be.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please consider this letter before making any of the proposed changes

Sincerely,

Heather Leigh Bomboy

[REDACTED]

[REDACTED], FL [REDACTED]

FTC, Office of The Secretary  
Room 159  
600 Pennsylvania Ave. NW  
Washington, DC 20580

RE: Telemarketing Rulemaking - Comment, FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I work for a telemarketing company that employs over 11,000 people across the country.

Telemarketing means jobs. If there is a loss of telemarketing jobs there will be a domino effect causing jobs to be lost by support people like myself.

I also believe that your efforts would be better focused on fraud and not the legitimate marketers like the one I work for.

Once again, I'd like to stress my opposition and concern regarding the proposal ~~and~~ revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes.

Sincerely,  
Lisa Badberry

To Whom it may Concern;

I work for a organization that fundraises for non profit organizations, we have a DNC policy in affect and we honor it to the tee. We know that there is a fine if we don't and none of us want to pay this fine so we do our jobs. If it wasn't for us calling them they wouldn't have these very important funds to run these vital programs. I think that the National DNC program is ok but you should not put non profit organizations should be exempt from this policy and let the people decide if they want to support these ~~are~~ Charities or if they want to be put on the DNC list.

Thank you for your  
time;

Sincerely,

Bill Brewster

Bill Brewster

[Redacted]  
[Redacted], Ca [Redacted]

F I C, OFFICE OF THE SECRETARY  
ROOM 159  
600 Pennsylvania Ave, NW  
Washington, DC 20580

3/11/02

RE: TELEMARKETING RULEMAKING - COMMENT FTC FILE NO. R411001

Dear FTC Commission,

I am writing to express my opposition to the Telemarketing Sales Rule. I am a single mother of 3, I work a part-time telemarketing job to help support my family.

My company maintains numerous company, state, and nationwide do-not-call lists of the Direct Marketing Association. It seems to me that a federal do-not-call list would be a waste of time and money. I believe that your efforts would be better focused on fraudulent telemarketing companies.

I am concerned about how the revisions will impact the company that I work for. Telemarketing is a job just like any other. These new restrictions might cost me and many others our jobs, and would cause my family and many other families, financial hardships.

I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule.

Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with any additional information or testimony please feel free to contact me.

Sincerely,  
Christine M. Brown

Christine M. Brown

████████████████████  
████████████████████, FL ██████████  
████████████████████  
1533

March 11, 2002

FTC, Office of the Secretary  
Room 159

600 Pennsylvania Ave., N.W.  
Washington, DC 20580

RE: Telemarketing Rulemaking-Comment.

Dear FTC Commission,

I work for a telemarketing company that employs over 11,000 people across the United States. I am writing to express my opinion about the new telemarketing sales rule.

I attend college, and working for this company helps me with the flexible hours I need for holding a steady job and being able to attend school at the same time.

This company also enforces the Do-Not Call List. If people who are called want to be put on this it is done right away.

I also work with many single mothers who depend on this job as a steady source of income to care for their home and children.

How about the many college students who major in telemarketing. Their wasting four years of time and money to have a career that would have no future.

1534

What if people ask to be put on this

list, and they later sign up for something they would like to receive some information about and cannot because of the list they asked to be on.

Too many would be affected by this rule if it was to be approved. I ask you to please rethink the changes that are about to be made. I know it would be greatly appreciated by many.

Sincerely,  
Julia Cecchi

March 8,2002

FTC, Office of the Secretary  
Room 159  
600 Pennsylvania Ave., NW  
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing this letter to express my concerns regarding the changes to the Telemarketing Sales Rule. I currently work as a Manager for a telemarketing company that employs over 11,000 professional representatives. Our managers are professionals as well and hold various degrees. Many of our telemarketer representatives are college students and graduates, single parents who are trying to make an honest salary, as well as those individuals who simply enjoy telemarketing as a career because they love talking to people from all walks of life. I believe that my company possesses positive marketing to this industry, because they strive to achieve quality services for quality clients and they teach their staff to value and inspire people. I certainly understand your concerns towards companies who wish to not practice quality and honesty.

I am aware that my company subscribes to the numerous state do-not-call lists as well as the nationwide do-not-call list of the Direct Marketing Association. To me an additional federal do-not-call list would not be needed because it can become a waste of time and be very expensive. Now where would the money come from to pay for this change? I am very concerned as a taxpayer, that I will have to pay for this change, and at the same time pay my way out of a job, because in the state of Florida jobs are very hard to come by. Therefore, I am concerned about the impact the revisions might have on the company I work for. This company has given me the opportunity to grow in my career, and broaden my background. Telemarketing means jobs. If there is a loss of telemarketing jobs there will be a domino effect causing jobs to be lost by professional people like myself

I would greatly appreciate if you consider my plea regarding the proposed revisions to the Telemarketing Sales Rule. I believe these revisions will only hurt the legitimate telemarketing companies and do nothing to combat the fraudulent ones. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information, feel free to contact me at my company.

Sincerely,

  
Monna Clayton

March 11, 2002

FTC, Office of the Secretary  
Room 159  
600 Pennsylvania Ave, NW  
Washington, DC 20580  
Re: FTC File # R411001

To Whom It May Concern:

I protest the proposed changes to  
the Telemarketing Sales Rule.

I am an employee of a company that  
subscribes to the do-not-call-lists of various  
states as well as the DMA's national do-not-call-list.  
A federal list would be redundant and costly.

Legitimate telemarketers already follow  
Sturgis rules and provide a worthwhile service by  
bringing products to the attention of those who  
might otherwise never hear of them. Telemarketing  
also provides employment to students, retired persons,  
disabled individuals and others with physical  
and time limitations.

These revisions will hurt legitimate  
telemarketing concerns.

Very truly yours,  
Barbara Cornett

[REDACTED] FL [REDACTED]  
[REDACTED]

March 8,2002

FTC, Office of the Secretary  
Room 159  
600 Pennsylvania Ave., NW  
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No.R411001

Dear FTC Commission,

I am writing to express my opposition to the changes to the Telemarketing Sales Rule. I am a single college student, working a part-time telemarketing job to help make ends meet.

Working for this company it maintains a company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not call request. I am also aware that my company subscribes to the numerous state do-not-call-list as well as the nationwide do-not-call list of the Direct Marketing Association. It seems to me that an additional federal do-not-call list would be a waste of time as well as money. I personally believe that your efforts would be better focused on fraud and not the legitimate marketers like the one I work for. And I am concerned about the impact the revisions might have on the company I work for. Telemarketing means jobs. These restrictions might cost the people who can least afford it, the opportunity to work.

I am also concerned about the sign-up procedures for any kind of national do-not-call registry. What steps could be implemented to ensure that someone is not putting my name on the list or visa versa? What if I move and I am given a new telephone number that is already on the do-not-call list? How will I know? It could cut me off from companies I wish to purchase fi-om, as well as organizations I would want to support. Furthermore, calling for non-profit organizations gives me a felling that I am really making a difference for someone out there that relies on these non-profit organizations for support. If the do-not-call registry is applied to non-profit organizations there will be a severe drop in morale of those trying to help the non-profit organizations that provide so much support to those in need.

Once again, I would like to stress my opposition and concerns regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with any additional information or testimony, please feel free to contact me.

Sincerely,

Esmeralda Burke

A handwritten signature in black ink that reads "Esmeralda Burke". The signature is written in a cursive, flowing style.

To it may Concern:

I work for an non-profit organization  
We do have a do not call list, if anybody  
ask to be on do not call list, we immediately  
put them on the do not call list, if not we  
will be fined up to \$500.

It does not make sense. Most people want  
to receive calls for support organizations, it  
is not fair for people who want to donate  
every year, that's why we have the do not call  
list that is actively enforced.

Thank you

God your Concern

Mary Cabrera

[REDACTED]  
[REDACTED] CALIF.  
[REDACTED]

FTC, Office of the Secretary

Room 159

600 Pennsylvania Avenue NW

Washington, DC 20580

RE: Telemarketing Rulemaking - Comment File NO R 411001

Dear FTC Commission

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule.

I work for a telemarketing company that employs over 11,000 people across the country. We do have a "do not call" list that is enforced and we are in compliance with the procedures. Since we do subscribe to numerous state "do not call" lists as well as the national list I feel it is a waste of time and money to have an additional federal list. Efforts should be made to enforce the fraudulent calls to stop instead of bothering the legitimate calls. I am worried and concerned as to what the revisions would do to our business.

I am a senior citizen, widowed, and disabled. This job puts food on my table and helps me to survive. I need my job with this good company I work for. We are legitimate in what we do.

Once again - I oppose any changing of the Telemarketing Sales Rule. It would only hurt the telemarketing companies that do provide a decent and honest regard for people.

I have 45  
Mary J. Chung

1540

[REDACTED]  
[REDACTED], CA. [REDACTED]  
MARCH 6, 2002

OFFICE OF THE SECRETARY  
ROOM 159  
FEDERAL TRADE COMMISSION  
600 PENNSYLVANIA AVE. N.W.  
WASHINGTON, D.C. 20580

GENTLEMEN,

PLEASE INCLUDE MY NAME AND TELEPHONE  
NUMBER ON A NATIONAL "DO NOT CALL"  
LIST PERTAINING TO TELEMARKETING  
SALES RULE.

AT PRESENT I AM RELUCTANT TO  
ANSWER MY OWN PHONE AND HAVE  
BEEN COMPELLED TO DISCONNECT  
MY ANSWERING MACHINE.

MY PHONE # IS [REDACTED]

SINCERELY,

*Eva Coates*

EVA COATES

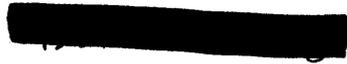
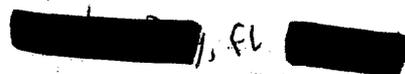
RE: Opposition to the Proposal of the FTC  
National Do Not Call List

If the FTC is going to try to enforce this List, someone will have to pay for it... and I believe I pay enough already. I'm perfectly comfortable with the fact that I can say no; or just hang up. The Government doesn't need to help me make my personal decisions, Thank you.

Tom Cochrane

TC 

Tom Cochrane

  
 FL 

[REDACTED], California, [REDACTED]  
March 5, 2002.

Dear Sirs,

As a taxpayer I am totally opposed to a National Do-Not-Call list. My STATE already has do-not-call laws on the books. If a marketing company doesn't honor my request by removing my name from their list I can bring suit and collect money from them.

Also, many non-profit organizations depend on telemarketing companies to raise funds for their programs. This law will hurt honorable non-profits and charities which rely on professional fund-raising firms to raise donations for their good causes.

We do not need the Federal government involved in this. Safeguards created by local and STATE governments, as well as telemarketing companies will assure consumer protection. This interference and cost to the taxpayer is not necessary and outrageous!

Thank you for your concern,  
Todd Henry Cooper

1543

RE: OPPOSITION TO THE  
PROPOSAL OF THE FTC  
NATIONAL DO NOT CALL LIST

3-8-02

TO Whom it may concern

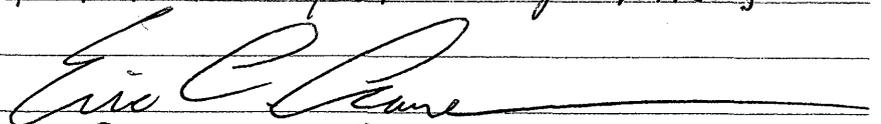
MOST NON PROFIT ORGANIZATIONS ARE  
APPRECIATED FOR ALL THAT ~~THEY~~ DO. THE FACT THEY  
OFFER YOU THE CHANCE TO PERSONALLY HELP OUT

A NATIONAL DO-NOT-CALL-LIST WILL AFFECT  
ALOT OF JOBS! THE ECONOMY IS ALREADY  
BAD ENOUGH DUE TO 9-11. ALSO, IT WILL  
TAKE AWAY THE CHANCE TO HELP OUT  
PEOPLE PERSONALLY AND TAKE AWAY ALOT OF  
OTHER ALTERNATIVE OPTIONS!!!!

THE PEOPLE SAY:

NO WAY

Thank For Your Cooperation,

  
ERIC C CRANE

ERIC CRANE

FL

Dear FTC Commission,

MARCH 11, 2002

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I'm a college student working a part time telemarketing job to help make ends meet. I know that I am not the only one in that position as well.

The telemarketing company that I work for has a do-not-call list, and they have been clear with me as well as other employees as to how it works. It is always enforced daily. I know and have been instructed by my managers on how to handle and honor do-not-call requests.

It seems to me that a federal do-not-call list would be a waste of time and money. I believe that if the government wants to do something, they should focus their efforts on fraud and not ~~legitimate~~ legitimate marketers like the one I work for.

Telemarketing is a job, a job that some people can only do under certain circumstances. I believe that a federal do-not-call list would completely shut down telemarketing business around America, or would hurt them severely.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, please feel free to contact me.

Sincerely,  
JENNIFER CUBILL

March 8<sup>th</sup>, 2002

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a college student working a part time telemarketing job to help make ends meet. I am concerned about the impact the revisions might have on the company I work for. Please reconsider the revisions... and accept this letter. Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule.

Sincerely,  
Elin Deming

March 7, 2002

To whom it may concern:

I read an article about a proposed national "do not call" list for telemarketers.

That would be SO awesome to have!

I live with my 87 year old mother. Not only do we get calls asking for her or me, but my brother who hasn't lived there for years, & my father, who has been deceased for 30 years.

Not knowing who might be calling & if it could be a family emergency, she makes the effort to answer every phone call. We have 4 phones in the house to make it easier, but it can still be an effort, & she gets to the phone breathless, only to have it be a telemarketer.

And they can be very rude. Or call back over & over until I am home.

Getting Caller ID or another device is not option, & should not even be an expense people should have to consider. Many people can barely figure out an answering machine, much less other devices.

I feel that once you are on the list, you are on it forever, unless/until you take your name off, which I don't think will happen for many people, if any. It will be such a relief!

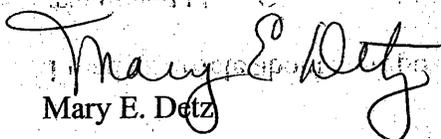
A question has been posed about putting others names on it, such as an elderly person. I think if someone has that person's social security #, they should be able to do it on their behalf. Things can be very confusing for some of the elderly & caregivers can't always intercept a scam.

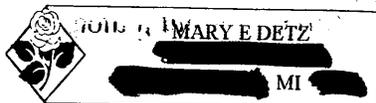
I think the registry should be "all or nothing" because I think they could find a way to get around certain days, certain hours, due to time zones, etc.

You would be doing the public such a service by implementing a national "do not call" list!

And it certainly would not hurt the economy because the ones of us not interested are using other methods of filling our service/goods needs.

Thank you for even considering a national list.

  
Mary E. Detz



1547

3-11-02

FTC, OFFICE OF THE SECRETARY  
ROOM 159  
600 PENNSYLVANIA AVE, NW  
WASHINGTON, DC

DEAR FTC COMMISSION,

TO WHOM IT MAY CONCERN  
I'M AM WRITING TO EXPRESS MY OPINION ON  
BEHALF OF THE CHANGE PROPOSED TO THE  
TELEMARKETING SALES RULE. I WORK FOR A TELE-  
MARKETING COMPANY WHO HAS OVER 11,000 PEOPLE  
THAT WORKS FOR THEM ACROSS THE ~~WORLD~~ COUNTRY.  
THE COMPANY WHO I WORK FOR HAS A DO-NOT-CALL  
LIST THAT IS ENFORCED. IF A CUSTOMER WANT  
US TO TAKE THEIR NAME OF THE LIST WE DO  
SO. OUR COMPANY IS NOT THE TYPE THAT KEEPS  
ON CALLING SOMEONE WHO DOESN'T WANT'S TO BE  
BOther. SO I WOULD LIKE TO STRESS MY OPPOSITION  
AND CONCERNS REGARDING THE PROPOSED REVISIONS  
TO THE TELEMARKETING SALES RULE. I FEEL THAT  
THIS WOULD HURT THE ~~THE~~ LEGITIMATE TELEMARKETING  
COMPANIES AND DO NOTHING TO THE ONES THAT  
DON'T CARE ABOUT THEIR BUSY. PLEASE ACCEPT  
THIS LETTER ~~AS~~ ON BEHALF OF MY OPINION BEFORE  
IMPLEMENTING ANY OF THE PROPOSED CHANGES.

Sincerely,  
Catherine Dizon

1548

March 12,2002

FTC, Office of the Secretary  
Room 159  
600 Pennsylvania Ave., NW  
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing in regards to the proposed changes to the Telemarketing Sales Rule. I am a college student working for a telemarketing company as a bookkeeper to pay for my college bills.

I started off in this company as a telephone sales representative. I worked for approximately nine months on the phone. During that time our do-not-call policy was and still is strictly enforced. Each sales representative knew what to do in the event that someone wanted to be put on the do-not-call list. I think that putting these people on that list at the time of the call was a good idea because this at least gave them a chance to hear what we had to offer. I do not see a problem with the system as it stands now.

Since I have been at this company I have met many people. Most people here depend on this job to pay their bills. It is flexible and gives them the opportunity to make more than minimum wage. A big concern to me are these jobs. What is going to happen to these people if they are put in jeopardy of losing this stability? If these revisions go through, many people may lose their jobs and they will no longer be able to pay their bills and support themselves.

The company that I work for is very legitimate and follows all the rules and regulations of telemarketing. I think it would be more cost effective and more important to try and weed out the companies that are fraudulent rather than change rules that would put legitimate companies at risk.

Please understand my opposition and concern about the revisions to the Telemarketing Sales Rule. Before changing anything take into consideration the jobs that could possibly be lost. Thank you for your time and consideration in this matter.

Sincerely,



Rebecca L. Dziewa

Rebecca L. Dziewa  
[Redacted]  
[Redacted] NY [Redacted]

March 5, 2002

To whom it may concern,

My name is, Carlos Estrada and I do work for a non profit organization. I want you to know that I do understand the direct marketing association maintains a nationwide do-not-call list, I myself do not appreciate certain calls from certain organizations that are not important to me, but the ones that do matter to me I don't mind taking the time to listen to what they have to say because it might make a difference to people out there that are in need.

I just can't understand why the F.T.C. would want to take away from people in need. I just feel that telemarketing continues because it works. People want to hear about things that might make a difference in our communities & to the lives of others.

Telemarketers are not bad people this is our job and we enjoy our jobs.

Thanks,  
Carlos A. Estrada

CARLOS ANTONIO ESTRADA

[REDACTED]  
[REDACTED] CA, [REDACTED]