3-18-02

Robert Jamison
[redacted], Oregon[redacted]

3-5-02

Federal Trade Commission
Consumer Protection Division
CRC-240
Washington, D.C. 20580

Regarding: Telemarketing Sales Rules.

Dear Sirs:

This consumer's opinion on teleinarketing regulations:

Minimum Regulations necessary to reduce telemarketing abuse should include:
1) Telemarketer's name and phone # must always show up on caller ID.
2) Automated telephone dialing must be illegal. Hand dialing from a single telephone line per caller must be required. (Otherwise telemarketers can interrupt and harrass way too many people per dollar spent.
3) The proposed national registry of people who want to eliminate telemarketing calls must be instituted.
4) Prohibit many telemarketing ploys, such as the "this is just a courtesy call to let you know that you will be receiving..... in the mail .....This will be free for 30 days.....
5) Require that telemarketing be done only by companies whose main line of business is not telemarketing and then only for their own purposes.
6) Establish a requirement for a several day grace period during which the sale of goods and services purchased from a telemarketer can be canceled without penalty.
7) The first words out of a telemarketers mouth must be company identification and what is being sold, undisguised.

Goals of the regulations should include:

1) Eliminate more than 95% of telemarketing calls now being made.
2) Make companies responsible for devious techniques being used in telemarketing calls.
3) Leave some room for local companies to use a modest amount of telemarketing intermittently.
4) Eliminate the large and giant telemarketing companies.
5) Make identification and proscecution of telemarketing offenses easier.
6) Drastically reduce the sale of unused goods and services via teleinarketing.
7) Make teleinarketing expensive enough for the teleinarketers so that the method is used sparingly.
8) Eliminate telemarketing calls where there is not even a telemarketer on the other end when the customer picks up the phone (these currently constitute somewhere around half the telemarketing calls I receive).

Telemarketers are a major plague. We need effective pest control. The cost to consumers of their constant interruptions of our fives is huge, dwarfing the value of their sales and products.

Thank you.

Sincere€,

Robert Jamison

Mar. 7th, 2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a college graduate and full-time manager for a large telemarketing company. The company I work for has very high standards of quality and instructs representatives on how to handle and honor do-not-call requests. I believe your efforts would be better focused on fraud and not the legitimate telemarketers like the one I work for.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me

Sincerely,

John Jensen
[redacted]FL

1762

March 8,2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am Writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am working a part-time telemarketingjob to help make ends meet. I am aware that my company subscribes to the numerous state do-not-call lists as well as the nationwide do-not-call list of the Direct Marketing Association. It seems to me that an additional federal do-not-call list would be a waste of time and money.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me.

Sincerely,

Prince Johnson

[redacted] FL

March 8,2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a single parent working a part-time telemarketing job to help make ends meet. I work for a telemarketing company, which maintains a company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not-call requests. Telemarketing means jobs. These restrictions might cost the people who can least afford it the opportunity to work.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me.

Sincerely,

Robert Johnson

[redacted] FL

1764

FTC Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking - Comment.
FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a college student working a part-time telemarketing job to help make ends meet.
I am aware that my company subscribes to the numerous state do-not-call lists as well as the nationwide do-not-call list of the Direct Marketing Association. It seems to me that an additional federal do-not-call list would be a waste of time and money. I believe that your efforts would be better focused on fraud and not the legitimate marketers like the one I work for.

1765

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule.

Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me.

Sincerely,
Josephine Jordach
Jo Jordach

[redacted]

March 8,2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a college student working a part-time telemarketing job to help make ends meet. I am aware that my company subscribes to the numerous state do-not-call lists as well as the nationwide do-not-call list of the Direct Marketing Association. It seems to me that an additional federal do-not-call list would be a waste of time and money. I believe that your efforts would be better focused on fraud and not the legitimate marketers like the one I work for.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me.

Sincerely,

Ben Kennington
[redacted], FL
[redacted]

March 7th, 2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a single parent working a part-time telemarketing job to help make ends meet. I work for a telemarketing company, which maintains a company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not-call requests.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony; feel free to contact me.

Sincerely,

Janine King

Janine King
[redacted]
[redacted]71. [redacted]

3/8/2002

Dear F.T.C Commision,

I K.C Kirchman Am opposed to the proposed changes to the telemarketing sales rule. I am a single-parent working part-time telemarketing job to help make ends meet. I work for a telemarketing company, which maintains a company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not-call request, I am concerned about the sign-up procedure for any kind of national do not call registry. What steps could be implemented to ensure that someone is not putting my name on the list or vice versa? I am concerned about the impact the revisions might have on the company I work for.

Once again I would like to stress my opposition & concern regarding the proposed

REVISIONS TO TELEMARKETING SALES RULE.
PLEASE ACCEPT THIS LETTER FO CONSIDERATION
BEFORE IMPLEMENTING ANY OF THE
PROPOSED CHANGES. IF I CAN PROVIDE YOU
WITH ADDITIONAL INFORMATION OR
TESTIMONY, FEEL FREE TO CONTACT ME.

SINCERELY,
K.C Kirchman
K.C. KIRCHMAN
[redacted]
[redacted] FL [redacted]
[redacted]

Mar. 7th, 2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a parent, working a part-time telemarketingjob to help make ends meet. I work for a telemarketing company, which maintains a company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not-call requests. I am concerned about the impact the revisions might have on the company I work for.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me

Sincerely,

Maria Knuth
[redacted]
FL

1771

Mary E. Lauretta
[redacted]
[redacted], Ohio [redacted]

Dear Sirs,

Please take us off any lists for telemarketing that you may have. We do not take
Solicitation calls over the telephone and they are very annoying.

Our telephone number is as follows:

[redacted]

Thanking you in advance.

Sincerely,

Mary E. Lauretta

Mary E. Lauretta

NATALIE LICHTIGFELD
[redacted], FL [redacted]

MARCH 8, 2002

FTC, OFFICE OF THE SECRETARY
ROOM 159
600 PENNSYLVANIA AVE., NW
WASHINGTON, DC 20580

RE: TELEMARKETING RULEMAKING - COMMENT. FTC FILE NO. R411001

DEAR FTC COMMISSION,

I AM WRITING TO EXPRESS MY OPPOSITION TO THE CHANGES PROPOSED TO THE TELEMARKETING SALES RULE. I HAVE BEEN WORKING IN THE TELEMARKETING INDUSTRY FOR OVER SIX YEARS AND PRIDE MYSELF ON MY HONESTY, INTEGRITY, AND THE FACT THAT I GO OUT OF MY WAY TO MAKE SURE THAT EACH AND EVERY CUSTOMER OR CLIENT IS SATISFIED WITH THE PRODUCT I HAVE SOLD.

TELEMARKETING IS A WAY TO INTRODUCE AND OFFER A PRODUCT OR SERVICE TO A POTENTIAL CUSTOMER WHO MAY HAVE THOUGHT ABOUT OR CONSIDERED LOOKING AT IT, BUT WAS NOT SURE WHERE TO GO TO GET THE SERVICE THEY WERE INTERESTED IN. THIS IS MY CHOICE FOR MY LINE OF WORK TO OFFER AND CUSTOMIZE A PRODUCT OR SERVICE FOR A PERSON OR FAMILY SO THAT THEY MAY ENJOY A BETTER QUALITY LIFE THAT THEY MAY NEVER HAVE HAD THE OPPORTUNITY TO DO WITHOUT MY OFFER. I AM CONCERNED THAT SOME PEOPLE MAY NEVER GET THE OPPORTUNITY TO SEE OR TRY OR PURCHASE A PRODUCT IF THIS RULE GOES INTO EFFECT. I HAVE ALWAYS PUT MY CUSTOMERS FIRST AND RESPECTED ANY AND ALL WISHES AND CONCERNS THEY HAVE REGARDLESS OF WEATHER THE SALE WAS MADE OR NOT, AND ALWAYS REMOVED POTENTIAL CUSTOMERS FROM THE CALL LIST IF THEY REQUESTED

IN CLOSING, I GREATLY STRESS MY OPPOSITION AND CONCERN IN REGARDS TO THE REVISIONS TO THE TELEMARKETING SALES RULE, AND HOPE YOU ACCEPT THIS LETTER FOR CONSIDERATION BEFORE IMPLEMENTING ANY OF THESE PROPOSED CHANGES.

SINCERELY,

Robert & Lorraine Lott
[redacted] Ohio [redacted]

Dear Sirs,

Please take us off any lists for telemarketing that you may have. We do not take Solicitation calls over the telephone and they are very annoying.

Our telephone numbers are as follows:

[redacted]

Thanking you in advance.

Sincerely,

Lorraine M. Lott

Lorraine M. Lott

March 8,2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a college student working a part-time telemarketing job to help make ends meet. I believe that your efforts would be better focused on fraud and not the legitimate marketers like the one I work for.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me.

Sincerely,

Anita Mangru

[redacted]

1775

March 11,2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave, NW
Washington, DC 20580

Re: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission:

- I work for a telemarketing company, which maintains **a** company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not-call requests.

Once again, I would like to stress my opposition and concern regarding the proposed revision to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. I can provide you with additional information or testimony, feel free to contact me.

Sincerely,

Edith Martinez

Edith Martinez
[redacted], Florida

ARIZONA

American Blind Products, Inc.

February 26,2002

American Teleservices Association, Inc.
Attention: Matt Mattingley
1620 I Street NW
Suite 615
Washington DC 20006

Dear Mr. Mattingley,

I read in the C.C News, Business newspaper, that the A.T.A stood against the National Do-Not-Call-List.

Let me state for the record, that we do not need a national Do-Not-Call Registry as this would duplicate, what is already in effect by individual states! We must pay a fee to the many states we buy from now, and we must also buy a Quarterly update, for another fee!

Also, the states have a provision for penalty, if it is violated! So, I see no need for a new Law! When you think about how many telemarketers there are in this country, calling from early morning, to late at night, I would estimate that the number of calls to the general public, would run into the Ten's of Millions each day. Compound this over one year and it is very, very high!! Therefore, I contend that if the F.T.C received 1,000, or even 10,000, or even 100,000, complaints per year, it is still a very small percent of the total calls being made!

Furthermore, the F.T.C. said it would cost the Government between 4 and 6 million dollars to get this law implemented! This is a total waste of taxpayer's money. The Laws we must live by, in order to do business, are many and varied! More Laws are not needed!

To further make the point that the American Public does not need more Government intervention, to protect it from telemarketers. I give you the following things that are available 'to the public right now!!

1. They can have their Phone number unlisted.
2. They can have a Caller I.D.
3. They now have a Caller I.D. that tells the telemarketer, who calls, to say I'm not interested and hang-up.
4. They can, when a telemarketer calls, say I'm not interested, and hang-up.
5. If the telemarketer is more insistent they have the "Right" to say "**NO**".

Again I don't believe we need more Government Intervention.

Sincerely,

Robert Martocci
President

CC: Kathleen Q. Abemathy
CC: Allen W. Hile

7 March 2002

Office of the Secretary
Federal Trade Commission
600 N.W. Pennsylvania Ave #159
Washington, D.C. 20580

To Whom It May Concern,

I am deeply concerned about the proposal for a national do-not-call list. I am greatly involved in numerous non-profit and charitable organizations in my community. I first learned about and began getting involved with these groups when they called me on the telephone to tell about themselves. I just moved to a new home and received a new telephone #. Had this national do-not-call list been in place, I might not have had the opportunity to stay involved with my charities. What if the previous phone owner was on the do-not-call list? My state already has a do-not-call list, and it is doing the job just fine. From what I can see, there is no need for the federal government to step in and fix something which is working just fine. I'm a grown man and do not have a problem telling the groups, that I do not want to help, not to call anymore. What's more, if a new organization is

formed, how will I learn about it if the federal government has a blanket do-not-call list?

If you are trying to cut down on disruptive phone calls, maybe you should focus your attention on credit card companies, cable television providers, and phone services providers. If I want to purchase a product or upgrade an existing product or service, I will call the proper people. If someone needs my help to help others, then they are more than welcome to call and ask for my assistance. Please consider these points against the federal do-not-call list and let the fundraisers continue their valuable efforts for our communities.

Thanks,

Chris Marvin

Chris Marvin
[redacted], FL [redacted]

Mar. 7th, 2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I have recently made a major relocation, and am working a part-time telemarketing job to help make ends meet. I work for a telemarketing company, which maintains a company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not-call requests. I believe that your efforts would be better focused on fraud, not the legitimate telemarketers like the one I work for..

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me

Sincerely,

Mark Marvin

Mark Marvin
[redacted] FL [redacted]

3-8-02

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

Dear FTC Commission,

I'm writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I believe that your efforts would be better focused on fraud and not ~~the~~ legitimate marketers like the one I work for. I'm working part-time to help out with school and my children as well. The company I work for maintains a company do-not-call list that is enforced, and I am very faithful to it.

Once again, I would like to express my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule.

Sincerely,
Kimberly C. Mapp

Kimberly C. Mapp
[redacted]
1782

Mar. 7th, 2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

RE: Telemarketing Rulemaking – Comment. FTC File No. R411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a parent, working a part-time telemarketing job to help make ends meet.

I work for a telemarketing company, which maintains a company do-not-call list that is enforced. I have been instructed by my supervision on how to handle and honor do-not-call requests. I am aware that my company subscribes to the numerous state do-not-call lists as well as the nationwide do-not-call list of the Direct Marketing Association. It seems to me that an additional federal do-not-call list would be a waste of time and money.

Once again, I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, feel free to contact me.

Sincerely,

Stefan Middleton
[redacted], FL

3-8-02

Dear FTC,

I am writing because I am opposed to the changes proposed to the telemarketing Sales Rule. I am a college student working a part time telemarketing job to help pay my bills. The office I work at already has a do-not-call policy that we follow but if there are more numbers added to that it will cut into how much people buy from us. That will intern hurt the government because there will be less sales nationally so less taxes would be collected. I think this would hurt the government in ways they could avoid. Also this probably would affect my job status because I am new to this industry and I would have to look for a job again so that I may continue my education. Once again I am against the new proposed revisions to the telemarketing Sales Rule. Thanks for listening to my concern. Feel free to contact me if needed.

Sincerely,

Eric Miller

[redacted]

1784

March 11, 2002

FTC, Office of the Secretary
Room 159
600 Pennsylvania, NW.
Washington, DC 20580

RE: Telemarketing Rulemaking-Comment, FTC File No R 411001

Dear FTC Commission,

I am writing to express my opposition to the changes proposed to the Telemarketing Sales Rule. I am a college student, ~~etc~~ working a part time telemarketing job to help make ends meet. I am concerned about the impact the revisions might have on the company I work for. Once again I would like to stress my opposition and concern regarding the proposed revisions to the Telemarketing Sales Rule. Please accept this letter for consideration before implementing any of the proposed changes. If I can provide you with additional information or testimony, fee free to contact me.

Sincerely,

Sonia Montufar

[redacted] FL [redacted]