

Mon 5/17/2004

Dear Sirs/Ms

I bought a new computer to keep incontact with friends on Msn chat and to learn as much as I can to be better at my job and now I have trojans and I would like to get a virus remover but you have to have a credit card and also it makes it so difficult for me to remove something like this without alittle more easiness to get assistance ..th.

The spyware is really messing up my brand new computer and I spent good hard earned money on this computer..If I could tell 100 people and get thru to atleast 10 people I would be happy to let them see how much trouble Iam having .. I really like my computer and it is a valuable tool in days like this ..Please concider what you are doing and listen to us little people that really count.

Thank-You,

Denise Roustio